

CNYRTA Timeline

2007

- Centro introduces 9 new Diesel Electric Hybrid Buses in Syracuse, March 2007
- Centro publishes Call-A-Bus Riders Guide
- Debuts new website, November 2, 2007

2006

- Centro named APTA's Best Midsized Transit System in North America
- New Fare Boxes put into use in Rome, January 2, 2006
- Centro begins service to Syracuse University Warehouse
- Centro begins night service in Auburn
- Centro installs training simulators for drivers
- Centro holds public hearing on new common center location

2005

- Centro of Oswego fleet replaced with new low-floor buses
- Oneida County joins CNYRTA and Centro of Oneida Inc. is founded - April 1, 2005
- Centro begins transit service in City of Utica, Town of New Hartford, Town of Kirkland, Town of Whitestown - April 1, 2005
- Centro begins transit service in City of Rome, September 30, 2005
- New Fare Boxes put into use in Utica, December 1, 2005

2004

- Frank Kobliski appointed Executive Director
- Centro of Cayuga debuts new fleet of Low Floor buses
- Centro of Cayuga begins new routes in Auburn
- CNYRTA receives United We Ride award

2003

- Centro earns Public Transportation Safety Board Safety Awards
- Centro test drives Hybrid Diesel-Electric bus
- Centro debuts Black History bus

2002

- Centro implements large scale service enhancements and new schedules
- Centro Expands Fare-free zone at Syracuse University
- Centro receives Federal Highway Administration Award for commitment to Clean air vehicles

2001

- Centro appoints new Executive Management Team

2000

- Centro takes delivery on 78 new CNG buses

1999

- CNYRTA receives funding for 78 new CNG Orion buses
- Centro begins offering 7-day pass

1998

- CNYRTA opens William F. Walsh Regional Transportation Center Centro Opens Public Natural Gas Fueling Station
- Centro expands cross-town routes and offers more hubs
- Centro of Cayuga Celebrates 25 years

1997

- Centro installs new fare boxes that accept dollar bills in all buses and introduced a new line of electronically coded Debit Cards and 30-Day Unlimited Ride Passports.
- CNYRTA begins construction of CNG fueling station
- CNY Centro Celebrates 25 years
- Centro debuts airport bus service and new "cross town" routes
- Centro announces Money Back Guarantee Program
- Centro purchases 18 new CNG Nova buses (bringing total of CNG buses to 31)

1996

- CNYRTA adopts corporate Customer First Program
- CNYRTA installs new computer network
- Centro introduces its first website
- Centro issues first customer newsletter, "Transportation Matters"
- Construction begins on intermodal transportation center
- Painted and wrapped buses take to the streets as an innovative advertising medium and excellent revenue source for the CNYRTA
- Centro begins town meetings to obtain public input on service

1995

- Community Advisory council created
- 30-Day Monthly pass introduced
- Centro of Cayuga and Centro of Oswego garage expansions began
- Centro installs phones in selected shelters
- Customer Service Pledge adopted by Centro and union officials

1994

- Plans begin for the building of an intermodal transportation center
- Centro announces Fare Deal program

1993

- Centro assumes intercity routes from S&O
- Centro assumes intercity routes from Onondaga Coach
- Centro assumes transportation services for SUNY/Oswego
- Oswego County Loop begins to connect Mexico and other rural communities with the cities of Fulton and Oswego.

1989

- Wheelchair accessible service first becomes available on all of CNY Centro's routes in Onondaga County. 1992
- Centro purchases eight natural gas buses as part of a three-year pilot project with Niagara Mohawk
- The first phases of ADA compliance take effect in Call-A-Bus. Call-A-Bus came into full ADA compliance in January 1997.

1985

- Downtown information booth and enclosed bus shelters completed on the corner of Fayette and Salina Streets to comprise "Common Center"

1983

- CNY Centro and the CNYRTA's new garage and office on Tallman Street is completed. The 184,252 sq. ft. facility sits on the site of the Syracuse Railroad Co. Trolley Barn. The Centro facility houses 214 vehicles. The facility cost \$9.6 dollars to build; 80% of the funding came from the Urban Mass Transit Administration and the remaining 20% was derived from the NYSDOT and the CNYRTA.
- Centro named "Best Mid-Sized System in the US and Canada" by APTA

1981

- Bus fares raised for the first time in 10 years from 35 to 50 cents
- Parking contract is established with the New York State Dormitory Authority that allows Centro to operate the parking facility at Upstate Medical Center
- First System Map is created
- First regular route wheelchair lift equipped service is tested with 25 buses

1980

- Carrier Dome shuttle service initiated

1979

- Centro of Oswego garage and office is built
- Fulton bus service added

1977

- Centro of Cayuga garage and office is built

1975

- CNYRTA receives APTA award for superior achievement in the field of public transportation
- Centro introduced its first buses equipped with wheelchair Assumed complete operations of SU campus shuttle system-1,000,000 rides ÷lifts. per year

1974

- CNY Centro begins transporting Syracuse City School District students
- CNY Centro records its first million passenger month since assuming operations of Syracuse Transit. The total passengers for the month of March was 1,004,000.

- Centro and Carrols Restaurant begin using token packets to distribute free Carrols food coupons. The marketing program was a great success. During the first month, token sales increased by 94% over the same period the previous year. This marketing strategy is now a staple in Centro's corporate planning.
- Centro introduced the nation's first computerized scheduling system called RUCUS for run cutting and scheduling.

1973

- Centro wins its first of 10 consecutive maintenance efficiency awards by Fleet Owner Magazine
- Cayuga County joins CNYRTA and Centro of Cayuga Inc. is founded-January 23, 1973
- Centro of Cayuga service begins - April 2, 1973
- Call-A-Bus created

1972

- CNY Centro, Inc. founded to assume operations of failed Syracuse Transit operations - January 17, 1972
- Oswego County joins CNYRTA and Centro of Oswego Inc. is founded - June 1, 1972
- Centro of Oswego service begins - August 28, 1972

1970

- CNYRTA founded by NY State legislature to enhance and improve public transportation in the region - May 12, 1970
- Onondaga County joins CNYRTA and CNY Centro Inc. is founded - May 12, 1970