

Authority Mission Statement and Performance Measurements

Name of Public Authority:

Central New York Regional Transportation Authority (CNYRTA)
P.O. Box 820 Syracuse, NY 13205-0820

Public Authority's Mission Statement:

The mission of the Central New York Regional Transportation Authority is to be responsive to the transportation needs of the Central New York community by providing services which are safe, convenient, reliable and environmentally responsible with a goal of maximizing the taxpayers' return on investment.

This Mission Statement was first created in 1994 and remains fully applicable to the Authority's legislated purposes: "the continuance, further development and improvement of transportation and other services related thereto within the transportation district". The Mission Statement has been published on the first page of the CNYRTA's Annual Report since 1996, and is contained in the "About Us" section of the CNYRTA's website, www.centro.org.

Date Adopted:

The Mission Statement was finalized in 1995 and affixed to the CNYRTA Board Room wall where it has remained since. It was reaffirmed by unanimous Board Motion on March 26, 2010.

List of Performance Goals:

Among the standards by which the CNYRTA measures itself in relation to its mission are:

- Operating cost per revenue vehicle hour
- Operating cost per passenger
- Passengers per revenue vehicle hour
- % of daily morning peak pull-outs met
- Mean bus distance travelled between service interruption
- Scheduled maintenance cost to total maintenance cost in work order system
- Call-A-Bus (ADA paratransit) ride denials
- Call-A-Bus (ADA paratransit) phone reservation call waiting time
- Preventable accidents per 100,000 miles in revenue vehicle service

Additional Questions:

1) Have the board members acknowledged that they have read and understood the mission of the public authority?

As noted above, the Mission Statement of the Central New York Regional Transportation Authority has been prominently displayed on the wall of the CNYRTA Board Room for years, and has been the first page inside the cover of each CNYRTA Annual Report published since the 1995/96 fiscal year. Each Board Member receives a copy of the Annual Report each year. Further, it was unanimously reaffirmed and formally adopted by the Board at its Regular Board Meeting on March 26, 2010.

2) Who has the power to appoint the management of the public authority?

Section 6.1 of the CNYRTA By-Laws states that the Corporation shall appoint an Executive Director who shall serve in such capacity at the pleasure of the Board. The Board is directly responsible for hiring the Executive Director only.

3) If the Board appoints management, do you have a policy you follow when appointing the management of the public authority?

The Board directly appoints the Executive Director as noted above. For other management employees, the CNYRTA has written hiring practices that apply to all hiring activities. Salaried employee candidates are recruited or promoted to a position based upon the guidelines in the CNYRTA's Recruiting Program. All hiring practices are also administered within the guidelines set forth in the CNYRTA's EEO Program as approved by the Federal Transit Administration (FTA) triennially. Selection of candidates for senior management positions is at the sole discretion of the Executive Director. Selection of candidates for other management positions is at the discretion of the senior management staff, with the approval of the Executive Director.

4) Briefly describe the role of the Board and the role of management in the implementation of the mission.

The CNYRTA Statement of Board Member Responsibilities created pursuant to the Public Authorities Accountability Act of 2005 contains the following:

Board's General Responsibilities:

- Set the Authority's policies;
- Oversee the Authority's finances;
- **Assure the Authority's adherence to its mission;** and
- Work with and through the CEO (Executive Director) with regard to the performance of his and the staff's responsibilities

It further requires, among other things, that Authority Members shall:

- Execute direct oversight of the Authority's Chief Executive and other senior management in the effective and ethical management of the Authority

Section 6.1 of the CNYRTA By-Laws states, among other things, that the Executive Director, who shall serve in such capacity at the pleasure of the Board, shall:

- Be responsible to the Board for the administration of the Corporation's affairs
- Exercise supervision of all functions of the Corporation within the framework of policy established by the Board.
- Be responsible for the implementation of all Resolutions, orders, programs or projects of the Corporation
- Report to the Chairman and the other Members on the progress of all programs.

5) Has the Board acknowledged that they have read and understood the responses to each of these questions?

The Board received the proposed responses to these questions in advance of its March 26, 2010 Regular Board Meeting via a letter from the Executive Director dated March 10, 2010, discussed them at the Governance Committee Meeting held the same day, and affirmed that it both read and understood these responses by motion at the Regular Board Meeting held that day.