Where can I get Travel Training?
Travel Training is available in all areas where Centro provides transit services including: Syracuse, Auburn, Oswego, Fulton, Utica, and Rome.

Travel Training Overview
Participants in Centro’s Travel Training program will gain the following:

• Freedom, mobility, and independence
• Access to safe, low-cost transportation
• Travel skills and self-confidence
• The ability to be active in the community

Let us show you how to use the Centro transit system.

To learn more about Centro Travel Training or to schedule an appointment, contact us today at:

Centro Travel Training
Victoria Sonne
vsonne@centro.org
(315) 410-7116

Central New York
Regional Transportation Authority
200 Cortland Avenue
P.O. Box 820
Syracuse, NY 13205-0820
www.centro.org • (315) 442-3400

#GoCentroBus
Who can do Travel Training?
Travel Training is available to anyone interested in learning how to use the Centro transit system. There are no restrictions – all are welcome!

What is Travel Training?
Centro’s Travel Training program provides outreach services to citizens, community based organizations, and agencies that depend on Centro’s public transit system. By providing face-to-face contact within the community and assisting individuals with a desire to learn more about Centro’s services, the Travel Trainer is able to customize instruction on how to ride the bus. This approach allows riders to feel more comfortable and confident using Centro while gaining an understanding of how the service works.

What will I Learn?
Travel Training will teach you how to:
- Plan your trip
- Get to and from a bus stop
- Purchase Centro Ride Passes
- Ride a specific route
- Identify bus numbers and stops
- Board with a mobility device
- Use the farebox
- Use a transfer
- Read and understand bus schedules
- Try Centro’s online transit tools

How does it work?
Travel Training offers personalized, one-on-one or group travel training instruction. Taking each trainee’s unique needs and abilities into account, the Travel Trainer will teach participants how to safely and independently use the Centro system.

The Travel Trainer will travel with trainees to their desired destinations at times of their choice. Destinations may include work, school, medical offices, and recreation sites.

Many community organizations use Centro’s Travel Training program and regularly schedule sessions for their members including:
- Refugee Assistance Program
- Catholic Charities
- Center for New Americans
- Early Head Start Refugee Program
- The Salvation Army
- AIDS Community Resources
- Providence House Apartments
- Interfaith Works of Central New York
- Arc of Onondaga
- AURORA of Central New York

Easy to use, hard to beat.