



## Scheduling Rides

Reservations for OSCAR trips must be made at least 2 business days in advance of the requested trip.

Customers will need to call Centro's Specialized Transportation Department at (315) 442-3434 and request either a desired departure time or an arrival time. Similarly, if a return trip is also being scheduled, you will need to provide a desired arrival time or departure time.

The Transportation Coordinator scheduling your ride will ask for your OSCAR ID number (issued at the time of registration), mobility devices being used, personal care attendants accompanying you, and the nature of your ride.

The night before your scheduled day of travel, a confirmation call will be made to you via Centro's Trip Link automated phone system. Additionally, Trip Link will call you 15 minutes prior to your scheduled departure.

## Travel Training

Travel training is available to newly registered OSCAR customers upon request. For more information, please ask the Transportation Coordinator when requesting an application or making your ride reservations.

## OSCAR Vehicles

OSCAR transportation is provided by Centro's Call-A-Bus paratransit buses, or by one of Centro's contracted vendor vehicles. The vehicle type will be provided during the ride confirmation process.



**Central New York  
Regional Transportation Authority**  
200 Cortland Avenue  
P.O. Box 820  
Syracuse, NY 13205-0820  
www.centro.org • (315) 442-3400



#GoCentroBus

# Onondaga Senior Call-A-Ride (OSCAR) Program



**A Transportation  
Service for  
Seniors (60+)**



www.centro.org

## Introduction to OSCAR

The Onondaga Senior Call-A-Ride (OSCAR) Program is a service operated by Centro to provide door-to-door ride sharing service to seniors living in Onondaga County.

OSCAR enables seniors to maintain their independence whether for social outings, excursions, shopping, or medical related appointments.

OSCAR is made possible through generous support from the Onondaga County Department of Adult & Long Term Care Services.

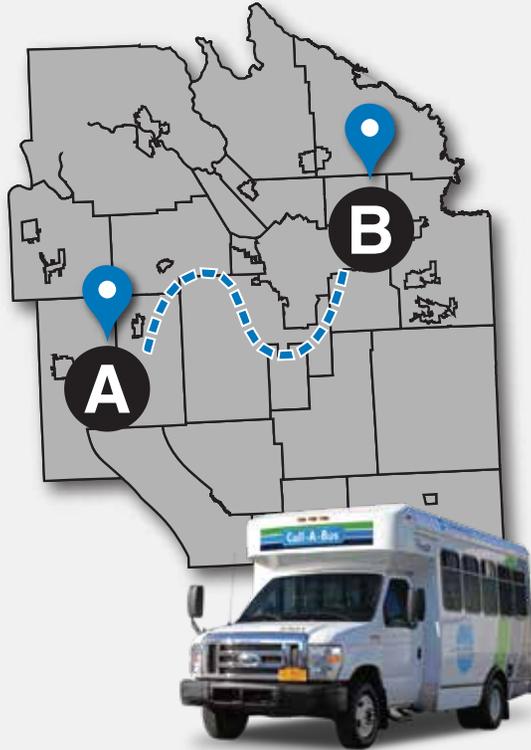


## Elegibility

To qualify for the OSCAR Program, individuals must be age 60+ and reside in Onondaga County. To request an OSCAR application, contact Centro's Specialized Transportation Department at (315) 442-3434, Mon-Fri from 8:00am - 5:00pm.

## Area & Hours of Operation

OSCAR transportation is available to and from locations within Onondaga County only, Mon - Fri from 7:00am - 7:00pm. OSCAR service is not available on weekends or on holidays.



## Service

Registered OSCAR customers may receive multiple trips per month (either round trips or one-way trips). For example, customers may receive (2) round trips per month, or (4) one-way trips per month, or a combination of the two. The number of available trips per month per customer is dependent upon the available funding in the program.



## Fare

Customers are not required to pay a fare to use the service; however, voluntary contributions are accepted and used to expand the service.

While OSCAR suggested contributions range from \$2.50 (trips under 6 miles) to \$3.00 per trip (trips 6+ miles), contributions in any amount are welcomed. Riders will not be denied service if unable or unwilling to contribute.

