

NOTICE

Call Center Hours of Operation Changes

EFFECTIVE: Monday, April 25, 2022

Due to staffing shortages, the hours of operation for Centro's Call Center will be changing until further notice.

The Call Center hours of operation will be as follows:

Monday – Friday: 7:30 AM to 5:30 PM

Saturday/Sunday: CLOSED

As a reminder, the Syracuse Transit Hub Information Booth hours of operation are as follows:

Monday – Friday: 8:00 AM to 5:00 PM

Saturday/Sunday: CLOSED

Note: On Friday, April 29 there will be no Customer Service Representative available at the Information Booth after 11:30AM. On-site supervisors will be available to respond to service-related questions.

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