

NOTICE

September 8, 2021

CENTRO ANNOUNCES SERVICE ADJUSTMENTS DUE TO ONGOING BUS OPERATOR SHORTAGE

Syracuse, NY – Due to the unprecedented and ongoing shortage of Bus Operators, Centro will regretfully reduce its Syracuse-based weekday service levels to an enhanced Saturday schedule effective Monday September 13, 2021.

The temporary service adjustments will include a full Saturday schedule, with additional trips added on select bus lines. Centro will post to its website and social media platforms specific bus trips that will be operated in addition to the standard Saturday Schedule.

“We want to reassure our riders that this reduced schedule is temporary, and we will resume services as our workforce allows,” said Centro Vice President of Communications and Business Planning Steven J. Koegel. “We continue to aggressively seek and recruit employees, but like many other transportation related industries, we are having extreme difficulty in attracting new drivers and mechanics. We believe we offer an attractive career for many individuals including \$50,000 annual salary, matching 401K, and paid training. We need to hire between 35-40 drivers as soon as possible.”

The changes will not affect Saturday and Sunday service as they will remain unchanged. Additionally, Centro will operate all of its bus services necessary to transport Syracuse City School District students to and from school. However, some connections for students may change and parents are encouraged to contact Centro at 315-442-3400 if they have any questions or concerns.

The service adjustments will not affect Call-A-Bus or weekly shopper bus services. Bus services that connect Oswego and Auburn to Syracuse will also not be affected.



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