

# NOTICE

Revised September 3, 2020  
August 17, 2020

## **CENTRO TO RESUME FARE COLLECTION AND ALLOW LIMITED ACCESS TO UTICA HUB**

Centro will allow limited access to its Utica Transit Hub and will resume requiring customers to pay regular fares beginning Monday, August 24, 2020 in Utica and Rome.

Centro's Transit Hub in Utica will reopen with **restricted access**, ONLY allowing customers to access Ticket Vending Machines. Waiting areas and restrooms will remain closed. A limit will be placed on the number of customers allowed inside at once and all customers will be required to wear face coverings when inside. Customer service representatives will be onsite from **8:30am - 1:30pm.**

Centro has implemented the following safety protocols and procedures to combat the spread of COVID-19:

- 1) Barriers have been installed on Centro buses to separate customers and bus operators as passengers board through the front door and pay their fare.
- 2) Centro maintenance staff wipes down and disinfects each of its buses and frequently touched areas at its transit facilities with a germicidal disinfectant each day.
- 3) Centro buses are regularly fogged with a germicidal disinfectant.
- 4) Centro strongly encourages its customers to wear face coverings while riding on Centro buses.
- 5) When available, Centro will provide additional buses to handle heavy loads.

There have been no changes to fares or fare options for customers.

Centro had suspended fare collection and prohibited access to its transit facilities in March to reduce the spread of COVID-19.