March 5, 2020

With the Coronavirus now present in New York State, the Centers for Disease Control and Prevention (CDC), the New York State Department of Health, and County Departments of Health have posted useful information on their websites to ensure we have the best information available regarding the Coronavirus.

To address rising concerns regarding the spread of the Coronavirus, Centro has modified cleaning/disinfecting procedures on its buses and in its facilities in Cayuga, Oneida, Onondaga and Oswego Counties and at the William F. Walsh Regional Transportation Center to include the following:

1. Bus interiors are being wiped down daily with disinfectant.
2. Seating, counter areas, entry and exit doors, and restrooms at the Syracuse and Utica Downtown Transit Hubs are being cleaned and disinfected more frequently and regularly throughout the course of the day and night.
3. At the William F. Walsh Regional Transportation Center seating, counter areas, entry and exit doors, restrooms, and tabletops in the food court and throughout the facility in the bus and Amtrak waiting areas are being cleaned and disinfected more frequently and regularly throughout the course of the day and night.

Here are precautions that can be taken for both the Coronavirus and the Flu as recommended by the CDC, the New York State Department of Health, and County Health Departments:

1. Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
2. Stay home when you are sick.
3. Avoid close contact with people who are sick.
4. Avoid touching your eyes, nose, and mouth with unwashed hands.
5. Cover your cough or sneeze with your sleeve or a tissue, then throw the tissue in the trash.
6. Clean and disinfect frequently touched objects and surfaces.

Centro’s top priority is to ensure that our customers and our employees stay healthy and safe. To help accomplish this we are following the guidance of state health authorities to help prevent the spread of the Coronavirus. We ask that all Centro customers also take the advice of health authorities and stay home and avoid public places if you are sick, especially if you have symptoms such as a fever, cough or other respiratory symptoms.

For more information about the Coronavirus or the Flu go to:

- New York State Department of Health: [www.health.ny.gov](http://www.health.ny.gov)
- Centers for Disease Control and Prevention: [www.cdc.gov](http://www.cdc.gov)