

**Tap your Veteran
Ride Pass on the
farebox and
enjoy the ride!**



Veteran Ride Pass Outlets

Centro Transit Hub (Syracuse)

599 S. Salina St,
Syracuse, NY 13202

Centro Syracuse

200 Cortland Ave,
Syracuse, NY 13205

Centro Hub (Utica)

15 Elizabeth St,
Utica, NY 13501

Centro Utica

185 Leland Ave,
Utica, NY 13502

Centro Oswego

512 E. Seneca St,
Oswego, NY 13126

Centro Auburn

5 Frank Smith St,
Auburn, NY 13021

Centro Rome

136 Race St,
Rome, NY 13440

Questions? Please contact a Centro
Customer Service Representative at
cnyrta@centro.org or (315) 442-3400.

The Veteran Ride Pass is non-transferable, refundable, or
exchangeable. Centro is not responsible for lost, stolen, or
altered cards. The Veteran Ride Pass is subject to Centro
rules and service terms, and revocable by Centro.



www.centro.org/veterans



**Veterans ride
for FREE with the
Centro Veteran
Ride Pass!**

WE SALUTE YOU



Who is eligible to use a Veteran Ride Pass?

Veterans from all U.S. Armed Forces and Reserves.

How much does the Pass cost?

The pass is FREE to all Veterans with an authorized Veteran Ride Pass application.

Why should I get a Veteran Ride Pass?

The Veteran Ride Pass makes riding the bus convenient and easy. Recognized by Centro drivers and accepted at Centro fareboxes, the pass alleviates the need to present any other form of ID upon boarding.

How do I get a Veteran Ride Pass?

Visit your local Veteran Service Office to obtain and complete a Veteran Ride Pass application. Your local Veteran Service Office will verify your eligibility and sign-off on your application.

Once verified, bring your completed application to your local Centro facility to have your photo taken and Veteran Ride Pass printed.

Where is a Veteran Ride Pass valid?

The Veteran Ride Pass may be used on any of Centro's regular fixed-route buses.

How do I use a Veteran Ride Pass?

To use your Veteran Ride Pass, tap the Pass on the farebox upon boarding. Be prepared to show the driver your photo on the back of the Ride Pass to confirm your identity.

Do Veteran Ride Passes expire?

Centro's Veteran Ride Passes expire after 10 years.

What if I lose my Veteran Ride Pass?

Upon notification of a lost or stolen pass, Centro will deactivate your pass immediately. Replacement passes must be obtained at select Centro facilities. A replacement fee of \$5.00 (CASH ONLY) will be charged for any lost or stolen Veteran Ride Pass.

Veteran Affairs Office Locations:

Veteran Ride Pass applications are available at the following Veteran Service Office locations:

Onondaga County Veterans Services

401 Montgomery St - Suite 200
Syracuse, NY 13202
(315) XXX-XXXX

Oneida County Veterans Service Agency

800 Park Ave
Utica, NY 13501
(315) 798-5830

Oswego County Veterans Services

200 N. 2nd St
Fulton, NY 13069
(315) 591-9100

Cayuga County Veteran Service Agency

95 Genesee St - 3rd Floor
Auburn, NY 13021
(315) 253-1281

