

**Central New York Regional Transportation Authority  
General Management Organization Chart**

**CNYRTA**

Board of Members

**Chief Executive Officer**

**Executive Vice President**

**Operations**

VP of Operations

- Bus Operations
- Paratransit Services (Call-A-Bus)
- On-Demand Services (MOVE)
- Special Operations (NYS Fair)
- Transit Hub Management
- Subsidiary Management

**Information Technology**

VP of IT

- General System(s) Management
- User Management
- Technology Help Desk
- Data Management (Backup & Recovery)
- Disaster Recovery Plan
- Cybersecurity & Physical Access Security
- PCI Compliance
- Software & Change Management

**Human Resources**

VP of Human Resources

- Recruiting
- Labor Relations
- Training
- Benefits Administration
- Ethics
- Insurance Policy Management
- HR
- Compliance
- Workers Compensation
- Substance Abuse Program
- Safety & Security
- EEO Program

**Administration**

Executive Vice President

- Serves as Deputy to CEO
- Supervises and Directs VPs
- Internal Controls/Internal Control Officer
- Ethics Officer
- Labor Relations Management
- Risk Management
- Workforce development & Succession planning
- Oversight of Authority operations & interdepartmental coordination

**Administration**

Chief Executive Officer

- Elected Representative's Liaison
- Board of Members Liaison
- Community Stakeholder Engagement
- Transit Funding Strategy & Analysis

**Service Development**

VP of Public Affairs & Planning

- Corporate & Public Communications
- Customer Service/Reception
- Marketing & Research
- Transit Advertising
- Operations Planning
- Route Scheduling
- Transit Operating Data
- Contract Services
- Subcontract Services
- Mail/Copy Services
- EEO Officer

**Fleet & Facilities**

VP of Fleet & Facilities

- Vehicle & Facility Maintenance & Repairs
- Vehicle Maintenance & Facility Safety Training & Development
- Facility Safety & Compliance
- Regional Transportation Center Management
- Transit Asset Management

**Finance**

VP of Finance

- Accounting
- Finance & Budgeting
- Payroll
- Procurement
- Grant Administration
- Revenue Operations
- Inventory Management
- Financial Reporting & Compliance
- Disadvantaged Business Enterprise (DBE) Liaison Officer
- Capital Asset Planning & Management

