

How to Use the Farebox

If you are using cash or buying a ride pass from the farebox:

Step 1
Before placing money into the farebox, inform the bus driver if you are eligible for half fare* or if you wish to purchase a ride pass. **Individuals eligible for Half Fare include seniors (65+), medicare card holders, persons with disabilities, and children (6-9).*

Step 2
Insert bills and coins here. Fareboxes accept \$1, \$2, \$5, \$10, and \$20 bills, as well as U.S. coins, including \$1 coins. If you insert more than the price of the fare, the farebox will issue a change card with your balance.

Step 3
Collect change card or ride pass here.



If you are using a MAX Pass:

Step 1
When using a MAX Pass for the first time, customers must either insert the MAX Pass into the farebox in order to activate the pass. Once activated, the Activation Date/Time along with the Expiration Date/Time will be noted on the MAX Pass.

Step 2
For all future uses, SWIPE the MAX Pass through the swiper unit located on the top of the farebox upon boarding.



If you are using a 10-Ride Pass:

Step 1
Insert your pass here.

Step 2
Collect your pass here and check the back for usage and number of remaining rides. Mobile pass transaction details will be displayed on your device.

Includes:
LOCAL
10-Ride Full Fare Pass
10-Ride Half Fare Pass

COMMUTER
10-Ride Full Fare Pass
10-Ride Half Fare Pass



Frequently Asked Questions

Can I share my ride pass?
Customers using Day Passes and MAX Passes must maintain possession of their pass for the duration of their ride. Passes cannot be shared or used to pay the fare of additional customers at the same time.



If I have an issue with my pass, who do I call?
Centro Revenue Collections: (315) 442-3342 during regular business hours.

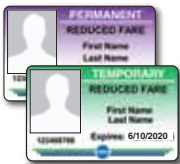
Where can I buy ride passes?
Passes are available at Centro's Online Store, Main Offices, Transit Hubs, from Pass Vending Machines, and at participating pass vendor locations listed at:
www.centro.org/fares-passes.



What cash fare options are available?

Adults.....	\$1.00
Seniors (65+)*.....	\$0.50
Persons with disabilities*.....	\$0.50
Children (6-9).....	\$0.50
Children under 6 (Accompanied by an Adult).....	Free

* Must show a valid Centro Reduced Fare ID or a combination Medicare Card & Photo ID upon boarding.



What do the Pass Vending Machine passes look like?
Passes purchased from the Pass Vending Machines and from the farebox will be printed on generic pass card stock. The pass type, expiration date / time, and remaining ride info will be printed on the reverse side.



Contact Centro



www.centro.org

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Syracuse, NY 13205-0820
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www.centro.org

Connect with us online!



#GoCentroBus

Ride Pass Guide

Choose the Pass That's Right for You!

www.centro.org

CHANGE CARD



(Front)

(Back)

Change Cards are issued if more money than the required fare is inserted into the farebox. Before inserting money into the farebox be sure to tell the bus driver that you will need a Change Card. The farebox will deduct the fare from the total amount of money inserted and issue a Change Card with your remaining balance. Use the amount on the Change Card toward your fare the next time you ride the bus.

If the Change Card runs out of space on the back due to a large balance / frequent use, the farebox will void that card and print the remaining balance on a new Change Card.



CENTRO DOES NOT OFFER CASH REFUNDS FOR MISPLACED OR DAMAGED RIDE PASSES.

DAY PASS (LOCAL & COMMUTER)

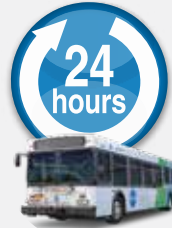


LOCAL	COMMUTER
\$4.00	\$7.00
FULL	FULL
\$2.00	\$3.50
HALF	HALF

Say It Before You Pay It!

Day Passes can be purchased onboard Centro buses from the farebox. If you are purchasing a Day Pass through the farebox, please inform the bus driver before placing money into the farebox. If you are eligible for Half Fare (seniors 65+, persons with disabilities, Medicare cardholders, children ages 6-9), please inform the bus driver upon boarding.

When purchasing a Day Pass from the farebox, the pass will print out from the top of the farebox. The Day Pass may be used for unlimited rides on any bus during the next 24-hours after purchase. The Pass Type, Activation Date/Time, and Expiration Date/Time will be printed on the back of the pass.



Upon boarding the bus for your next trip, either swipe the pass through the reader on the top right side of the farebox or insert the pass into the farebox. If a Day Pass has expired, the farebox will alert the customer and the driver. At this time, a new Day Pass may be purchased or the customer must pay their fare using an alternate payment method.

Day Pass Commuter Passes are valid for unlimited rides within 24 hours and **ONLY** in the commuter zones between Oswego - Syracuse and Auburn - Syracuse.

PLEASE NOTE:

Passes purchased from the farebox or from a Pass Vending Machine expire after 1 year.

Do not fold, bend, or allow your pass to get wet. Drivers will not honor passes that are damaged, mutilated, expired, or that are indicated as invalid by the farebox.

10-RIDE PASS (LOCAL)



\$10.00
FULL

\$5.00
HALF

10-Ride Passes are valid for 10 rides.

10-RIDE PASS (COMMUTER)



\$30.00
FULL

\$15.00
HALF

10-Ride Commuter Passes are valid for 10 rides **ONLY** in the commuter zone between Oswego - Syracuse and Auburn - Syracuse.

Commuter Passes can only be purchased from the farebox, or from Pass Vending Machines.

Buy Passes Online!



www.centro.org/online

MAX PASS (LOCAL / COMMUTER)



\$12.00
FULL

\$6.00
HALF

The MAX Pass is valid on any Centro bus route for seven consecutive days from the first day of use. This pass provides unlimited rides during the seven-day period and is limited to travel within the local zone. Additional fare will be required if a LOCAL MAX Pass is used for travel within the commuter zones.

When using a MAX Pass for the first time, customers must either insert the MAX Pass into the farebox in order to activate the pass. Once activated, the Activation Date/Time along with the Expiration Date/Time will be noted on the back of the pass.

For all future uses, SWIPE the MAX Pass through the swiper unit located on the top of the farebox upon boarding.

If a MAX Pass has expired, the farebox will alert the customer and the driver. The customer can pay their fare using an alternate payment method or purchase another MAX Pass from the farebox.



\$30.00
FULL

\$15.00
HALF

COMMUTER MAX Passes are valid for seven consecutive days of unlimited rides **ONLY** in the commuter zone between Oswego - Syracuse and Auburn - Syracuse.

Commuter Passes can only be purchased from the farebox, or from Pass Vending Machines.