Fares & Passes

Local

Cash Seniors (65+)* Persons with disabilities* Children (6-9) Children under 6	\$0.50 \$0.50
Passes Half Fare Day Pass	\$2.00

Half Fare 10-Ride Pass.....\$5.00 Commuter

Half Fare MAX Pass......\$6.00

Cash	
Seniors (65+)*	\$1.50
Persons with disabilities*	\$1.50
Children (6-9)	\$1.50
Children under 6	

Passes

Half Fare Commuter Day Pass	\$3.50
Half Fare Commuter MÁX Pass	
Half Fare Commuter 10-Ride Pass	

* Must show a valid Reduced Fare Photo ID or a combination Medicare Card & Photo ID upon boarding.

Children must be accompanied by an Adult.
If traveling beyond Local Zone, an extension fare is required.



Centro Online Store

Buy Your Passes Online!



www.centro.org/online

Buying Centro RIde Passes

Centro Passes are available at Centro's Online Store, Main Offices, Transit Hubs, Ticket Vending Machines, and at participating Pass vendors listed at: www.centro.org.

Anyone may purchase Half Fare Ride Passes; however, customers using Half Fare Ride Passes must show proper identification upon boarding the bus in order to qualify for the reduced fare.



200 Cortland Avenue P.O. Box 820 Syracuse, NY 13205-0820 cnyrta@centro.org • (315) 442-3400

Connect with us online!









#GoCentroBus

Half Fares, Passes & Centro ID Cards



Eligible Customers
Save 50% on Centro
Bus Fares!



Reduced Fares & ID Cards

Seniors and persons with disabilities who use Centro's bus service are encouraged to apply for a Reduced Fare Photo ID, which will save money when riding the bus.

Reduced Fare Photo IDs are accepted on any regular Centro bus – any day of the week and any time of the day. The Reduced Fare Photo ID allows customers to ride the bus for Half Fare.



Who is Eligible?

- Seniors age 65+
- Persons with disabilities
- Medicare card holders
- Children ages 6 through 9 who are accompanied by a paying Adult

Eligible customers who show the driver a valid Reduced Fare Photo ID or a combination of a Medicare Card & photo ID upon boarding the bus will receive the reduced fare rate.

Seniors will receive a **PERMANENT** Reduced Fare Photo ID. Persons with disabilities will receive a **TEMPORARY** Reduced Fare Photo ID, which must be recertified every 4 years.

Reduced Fare Photo ID Cost

A \$2.00 processing fee (cash only) is required for a new or renewed Reduced Fare Photo ID card. A replacement fee of \$5.00 (cash only) will be charged for a lost or stolen Reduced Fare Photo ID.

NOTE: Current Reduced Fare Photo ID card holders may renew their ID cards prior to the expiration date, but not more than 6 months in advance.

How Do I Apply?

Reduced Fare Photo ID applications are available online and at the following Centro office locations:

Syracuse Transit Hub

599 S. Salina St, Syracuse, NY 13202 Monday-Friday: 9:00am - 5:00pm

Auburn

5 Frank Smith St, Auburn, NY 13021 Monday-Friday: 9:00am - 4:00pm (by appointment). Call (315) 442-3333 to schedule.

Oswego

512 E. Seneca St, Oswego, NY 13126 Wednesday: 9:00am - 11:00am & 1:00pm - 3:00pm (by appointment). Call (315) 442-3333 to schedule.

Utica Transit Hub

15 Elizabeth St, Utica, NY 13501 Tuesday: 8:00am - 9:00am & 2:00pm - 3:00pm Wednesday: 9:30am - 10:30am Thursday: 8:00am - 9:00am & 2:00pm - 3:00pm

Rome

136 Race St, Rome, NY 13440 Monday - Friday: 7:00am - 3:30pm

Details regarding types of discounts and accepted documentation needed to apply are available at: https://www.centro.org

Senior applicants will need both a photo ID and an official document with their birthday on it. Accepted government documents include:

- Driver's license
- Passport
- Medicare card
- Healthcare card
- Social Security correspondence

Persons with disabilities will need a photo ID and an official document verifying their disability.

Customers must visit the Centro office located nearest to them to submit their completed application and have their photo taken.



How Do I Use My Centro ID?

Upon boarding a Centro bus, show the driver your Reduced Fare Photo ID and be prepared to deposit half the regular fare into the farebox. For example, if the regular fare is \$1.00, you will be required to pay \$0.50.

NOTE: Although the farebox will issue a Change Card for over-payment, Centro encourages customers to pay with exact fare to expedite the boarding process.

While Centro is committed to providing convenient, safe, and reliable transportation services to customers of various abilities, customers should advise the driver upon boarding of any special accommodations required to facilitate their ride.

Centro buses:

- have mobility lifts and ramps to assist wheelchair and other mobility device users;
- offer a "kneeling option" that lowers the front of the bus for easier boarding and exiting;
- announce and display bus stop information on fixed-route vehicles to alert customers of next stop information; and
- welcome service animals.

If you have questions regarding Centro's Reduced Fare program, or if you require assistance completing the Reduced Fare Application, contact Centro's Call Center at (315) 442-3333.