

**Tap your Veteran
Ride Pass on the
farebox and
enjoy the ride!**



tap here



Veteran Ride Pass Outlets

Centro Transit Hub (Syracuse)

599 S. Salina St,
Syracuse, NY 13202
Monday - Friday: 9AM - 5PM

Centro Hub (Utica)

15 Elizabeth St,
Utica, NY 13501
Tuesday: 8AM - 9AM, 2PM-3PM
Wednesday: 9:30AM - 10:30AM
Thursday: 8AM - 9AM, 2PM-3PM

Centro Oswego

512 E. Seneca St,
Oswego, NY 13126
Wednesday: 9AM - 11AM, 1PM-3PM
By appointment only; Call (315) 442-3333

Centro Auburn

5 Frank Smith St,
Auburn, NY 13021
Monday - Friday 9AM - 4PM
By appointment only; Call (315) 442-3333

Centro Rome

136 Race St,
Rome, NY 13440
Monday - Friday 7AM - 3:30PM
Passes mailed to customer once processed

Questions? Please contact a Centro Customer
Service Representative at
cnyrta@centro.org or (315) 442-3400.

The Veteran Ride Pass is non-transferable, refundable, or
exchangeable. Centro is not responsible for lost, stolen, or
altered cards. The Veteran Ride Pass is subject to Centro
rules and service terms, and revocable by Centro.



centro.org/veterans



**Veterans ride
for FREE with the
Centro Veteran
Ride Pass!**

WE SALUTE YOU



Who is eligible to use a Veteran Ride Pass?

Veterans from all U.S. Armed Forces and Reserves.

How much does the Pass cost?

The pass is FREE to all Veterans with an authorized Veteran Ride Pass application.

Why should I get a Veteran Ride Pass?

The Veteran Ride Pass makes riding the bus convenient and easy. Recognized by Centro drivers and accepted at Centro fareboxes, the pass alleviates the need to present any other form of ID upon boarding.

How do I get a Veteran Ride Pass?

Visit your local Veteran Services Office to obtain and complete a Veteran Ride Pass application. Your local Veteran Services Office will verify your eligibility and sign-off on your application.

Once verified, bring your completed application to your local Centro facility to have your photo taken and Veteran Ride Pass printed.

Where is a Veteran Ride Pass valid?

The Veteran Ride Pass may be used on any of Centro's regular fixed-route buses.

How do I use a Veteran Ride Pass?

To use your Veteran Ride Pass, tap the Pass on the farebox upon boarding. Be prepared to show the driver your photo on the back of the Ride Pass to confirm your identity.

Do Veteran Ride Passes expire?

Centro's Veteran Ride Passes expire after 10 years.

What if I lose my Veteran Ride Pass?

Upon notification of a lost or stolen pass, Centro will deactivate your pass immediately. Replacement passes must be obtained at select Centro facilities. A replacement fee of \$5.00 (CASH ONLY) will be charged for any lost or stolen Veteran Ride Pass.



Veteran Services Office Locations:

Veteran Ride Pass applications are available at the following Veteran Services Offices:

Onondaga County Clerk Office

401 Montgomery St - Room 200
Syracuse, NY 13202
(315) 435-2227

Donald J. Mitchell Department of Veterans Affairs Outpatient Clinic

125 Brookley Rd
Rome, NY 13441
(315) 334-7100

Oswego County Veteran Services

200 N. 2nd St
Fulton, NY 13069
(315) 591-9100

Cayuga County Veterans' Service Agency

95 Genesee St - 3rd Floor
Auburn, NY 13021
(315) 253-1281

Veterans Service Agency

60 Central Ave
Cortland, NY 13045
(607) 753-5104

