

A New Way to Stay in the Know!

Centro Service Alerts are getting an upgrade, and you can sign up today!

Effective: November 1, 2026

Centro is transitioning to a new Service Alert platform to help customers stay informed about service changes, detours, disruptions, and real-time bus arrival information.

Important: Our current Service Alert system will end November 1. Existing accounts will not automatically transfer to the new platform, so you'll need to sign up for the new service to continue receiving alerts.

Here's what you need to know:

- **Why are we making the change?** Mobile carriers are moving away from shared text short codes like our current 41411 service. This can cause messages to be delayed, blocked, or undelivered. Our new platform provides a new way to stay connected and access important service information.
- **A new number for text alerts!** The new short code is **22827**. After you register for the new platform, follow the instructions to sign up for text alerts. You'll then receive service updates by text from **22827**. You can also choose to receive alerts by email and access real-time bus arrival information through the platform.
- **Prefer another way to track your bus?** You can continue to use the GoCentroBus app or Centro's online bus tracker for real-time arrival information.

Sign Up Today!

Don't wait until the current system ends! Create your account now so you're ready to receive Centro Service Alerts through the new platform.

[SIGN UP FOR THE NEW CENTRO SERVICE ALERTS](#)

Stay informed. Plan ahead. Keep moving with Centro!

