

DIAL-A-RIDE



Call-A-Bus



Effective March 31, 2025, Cortland Transit's DIAL-A-RIDE service will be discontinued. Centro's Call-A-Bus will take its place in providing paratransit services for eligible customers. For information on the differences between the services, see below:

Eligibility

Cortland County residents

Eligibility

- Individuals with a functional disability that prevents the use of the fixed route bus service
- Complete application to determine eligibility

Service Area

Cortland County

Service Area

Extends 3/4 of a mile beyond Routes 1-4 and Route 6 service areas

Fares

- Minimum \$5.00 and Maximum \$6.00 per trip
- Reduced fares apply

Fares

- \$2.00 per trip
- Customers are permitted to bring a Personal Care Attendant (PCA) at no additional cost

Service Hours

6:00am to 5:00pm

Service Hours

Matches the Route 1-4 (6:00am -6:00pm) and Route 6 (8:25am to 5:45pm) service hours

Scheduling Your Ride

- Requires 24-hour notice
- Requires booking by phone

Scheduling Your Ride

- May schedule up to 2-weeks in advance but no later than 5pm the day prior
- May book by phone or thru the Centro MOVE app

Service Type

Curb-to-Curb

Service Type

Primarily Curb-to-Curb, but customers may request Door-to-Door should customer need assistance to an exterior door or assistance with small packages