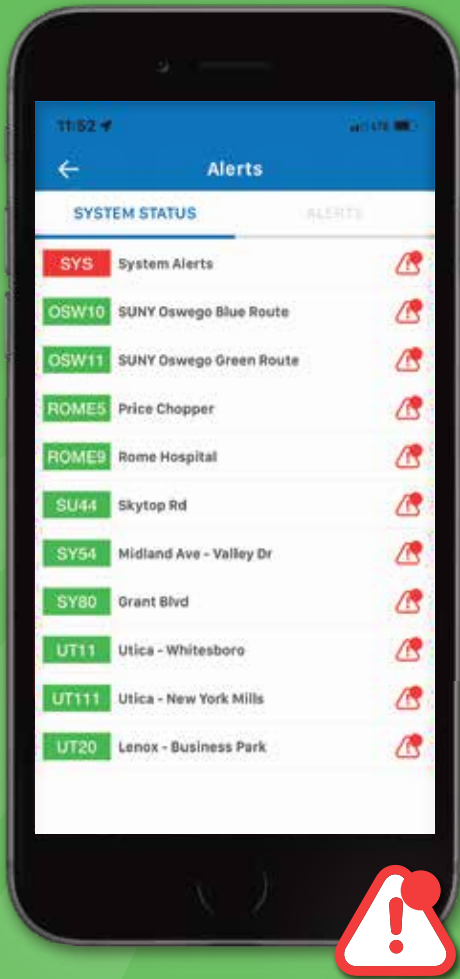
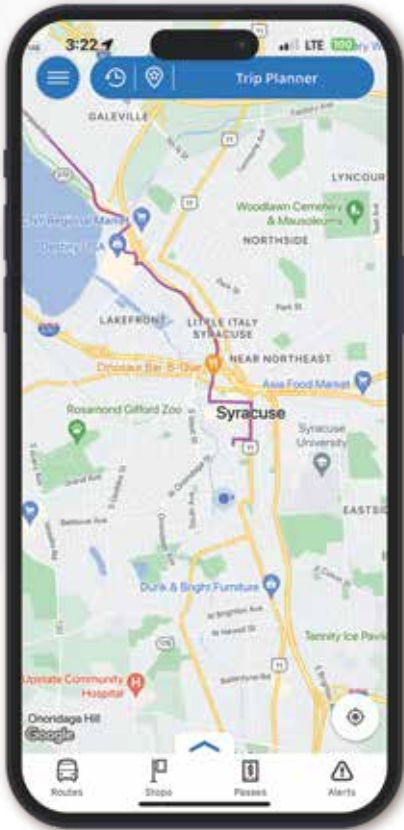


# GoCentroBus app

## Features

- Purchase and use mobile ride passes
- Access real-time bus location and predicted arrival information
- View current bus schedules
- Identify stops closest to your location
- Create customized trip plans to your destinations
- Save favorite routes, stops, and trip plans
- View active delay, detour, and general information alerts
- Access current fare and pass information
- Connect with us using the Feedback tab



## Alerts

To view current delay, detour, and general information alerts:

- 1 Tap the "Alerts" icon; active system-wide and route-specific alerts will be listed.
- 2 Tap "System Alerts" at the top of the System Status menu to view active system-wide alerts.
- 3 Select a desired alert from the list displayed to view active route-specific alerts.

# Download the app today!



200 Cortland Avenue  
P.O. Box 820  
Syracuse, NY 13205-0820  
(315) 442-3400



[www.centro.org](http://www.centro.org)



## GoCentroBus Mobile App

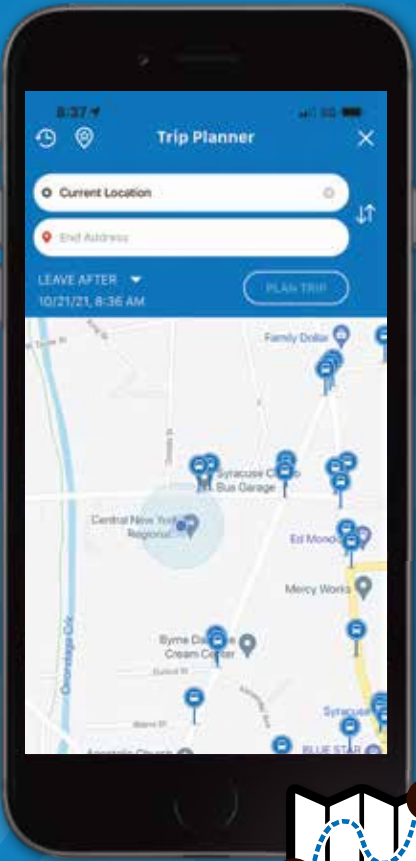
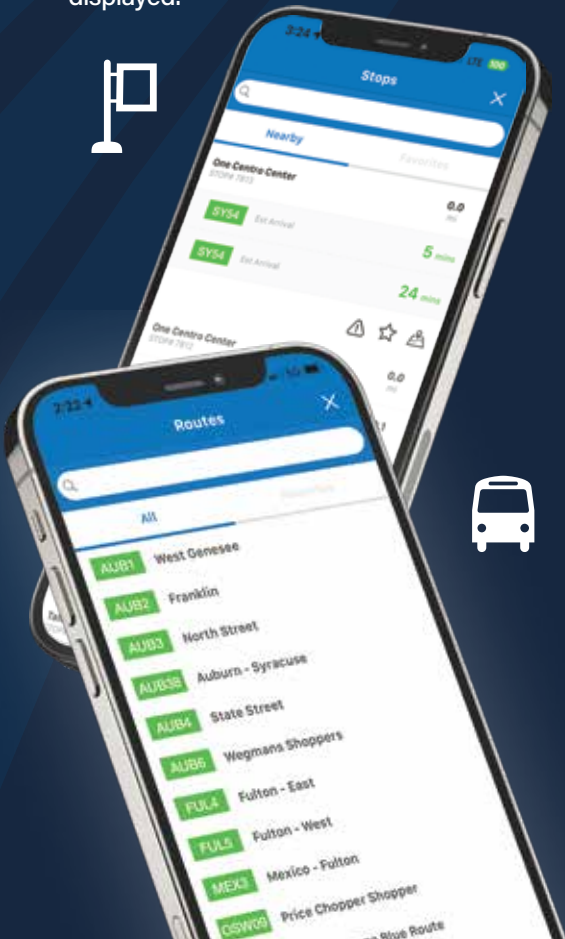


# Routes & Stops

To access real-time bus location and predicted arrival information and view bus stops in close proximity to your location:

- 1 Tap either the "Routes" or "Stops" icon to select your desired route or stop from the lists.
- 2 Choose either the direction of travel (From Hub | To Hub) and stop location in routes, or use the autofill feature or select your stop in the "Stops" menu.

NOTE: Estimated arrivals within the next 30 minutes, a link to the bus schedule, active alerts, a star icon to favorite the route or stop, and a map icon to view the bus in real-time on the map will be displayed.



# Trip Plans

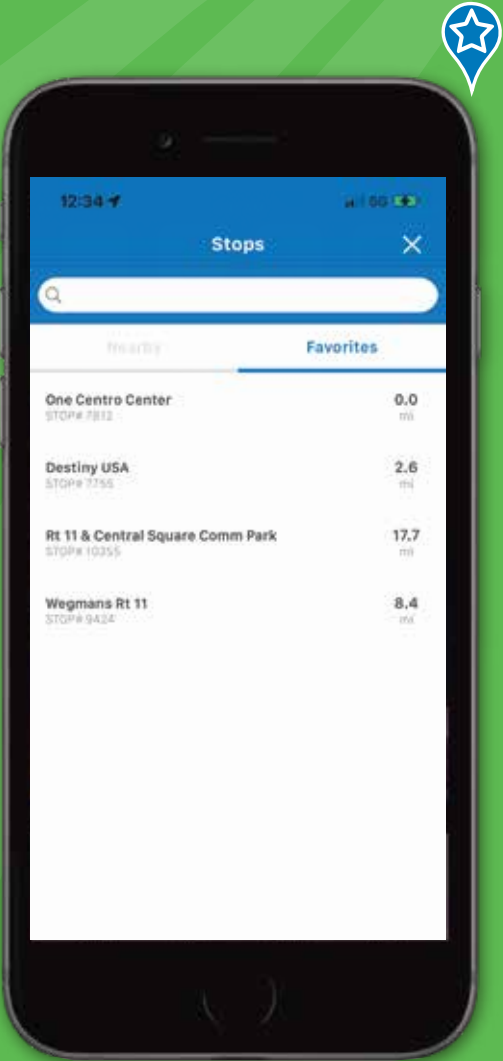
To find the best travel options to your destination using the Trip Planner feature:

- 1 Tap the Trip Planner bar at the top of the screen.
- 2 Select "Current Location" or enter your starting location or point-of-interest.
- 3 Enter your desired "End Address" or point-of-interest.
- 4 Choose either "Leave After" or "Arrive By" along with the date and time you want to travel.
- 5 Tap the "Plan Trip" button to display available trip options.

# Favorites

To save frequently used stops, routes, and trip plans for future access:

- 1 Tap the "Star" icon after selecting your options.
- 2 Select the "Favorites" tab when using either the routes or stop features to view your stored views and stops.
- 3 Tap the "Pin/Star" icon in the Trip Planner bar to access your favorite trip plans.



# Fares & Passes

To buy and use passes on your mobile device:

- 1 Tap the "Passes" icon, set up an account, then tap the "Buy Passes" button to start purchasing passes.
- 2 Select the desired quantity of passes from the menu using the "+" and "-" buttons then tap the "Continue" button to review your order summary, and tap the "Proceed to Checkout" button.
- 3 Enter your credit or debit card information in the checkout screen to finalize your purchase.
- 4 Tap the "Passes" icon on the Home screen when you're ready to board, then tap the "Activate" button for the pass you wish to use within the My Passes menu. On the "Activate Pass" screen, tap the "Tap to Activate" button ONLY when ready to use. Activating the pass will generate a QR code to be scanned on the farebox within 3 minutes.
- 5 Scan the QR code using the validator window on the top of the farebox. A fare accepted message will appear on the farebox screen and a beep will sound informing you that your pass was received.

