

CUSTOMER NOTICE

Coming Soon: Fare Collection System Upgrade at Centro of Cortland

Centro of Cortland will soon begin installing new fareboxes on its fixed-route and paratransit vehicles as part of a systemwide effort to standardize fare collection technology across Centro's service area.

Beginning in early August, fixed-route buses will be equipped with **Genfare FAST Fareboxes**, the same fare collection system currently used throughout Centro's other service areas. In addition, Cortland's paratransit vehicles will receive upgraded **Pacemaker Fareboxes**.

This transition will bring Cortland's fleet in line with the fare collection technology used across the Centro network, creating greater consistency in operations, maintenance, training, and customer experience.

Installation Timeline

Early August 2026

Installation of the new fareboxes is scheduled to begin during the last week of July and continue into early August.

Rider Information & Outreach

Centro will provide rider education and outreach starting in July to help customers become familiar with the updated equipment and any changes they may notice when boarding.

Additional information about the transition, including rider resources and training opportunities, will be shared as implementation approaches.

We appreciate your patience and support as we continue working to provide reliable, efficient transit service throughout the Cortland community.

Stay tuned for updates and thank you for riding with Centro of Cortland!

