

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

Service Alerts

Route Status Notification System

To receive Service Alerts, simply create an account and login in to:

- Select routes you want to receive alerts for
- Identify devices & email accounts to be used
- Specify the times you wish to receive alerts



Sign up for **Service Alerts** at:
www.centro.org



Leave something behind on a bus or at a Centro Hub?

Call (315) 442-3400 or email us at cnyrta@centro.org to see if we have your lost item.

If we do, you can arrange to pick up your item between 8:00am and 5:00pm weekdays.



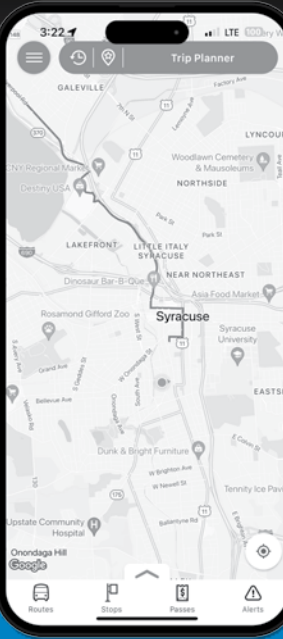
GoCentroBus

Mobile App



FEATURES

- Pinpoint real-time bus locations
- Get estimated bus arrival times
- Access your favorite routes & stops
- View current bus schedules
- Purchase digital ride passes
- View active service alerts
- Identify stops closest to your location



Available on the App Store



GET IT ON Google Play

Digital Fare Payment has Arrived!

The **GoCentroBus app** now offers riders the option of paying for their rides using a digital fare payment system.

To purchase/use ride passes:

- Download the **GoCentroBus app** for free in the Apple App or Google Play stores.
- Create an account and enter your credit/debit card information.
- Ready to ride?
- Open the app to access a dynamic QR code.
- Upon boarding the bus, scan the QR code on the farebox validator screen.



RESPECT THE RIDE

Centro recognizes its obligation to transport the public in a safe and efficient manner, and to provide a pleasant and clean atmosphere in which to ride.

For access to Centro's Rules of Conduct Policy as well as some helpful tips and reminders to make riding the bus an enjoyable experience for everyone, scan the QR code or visit us online at www.centro.org/rules-of-conduct.



Accessibility



All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as "common wheelchairs" according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Title VI

Centro's policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro's Title VI policy, or to file a Title VI complaint go to <http://bit.ly/CentroTitleVI> or contact Centro as follows:

Contact Centro

Email: cnyrta@centro.org

Call Center / Lost & Found

(315) 442-3400

Call-A-Bus

(315) 442-3434

Mail: 200 Cortland Ave,
Syracuse, NY 13205



#GoCentroBus

Effective:
June 30, 2025



Ut 24 • Ut 28
Ut 29 • Ut 30

Genesee St Riverside

Also Serving:

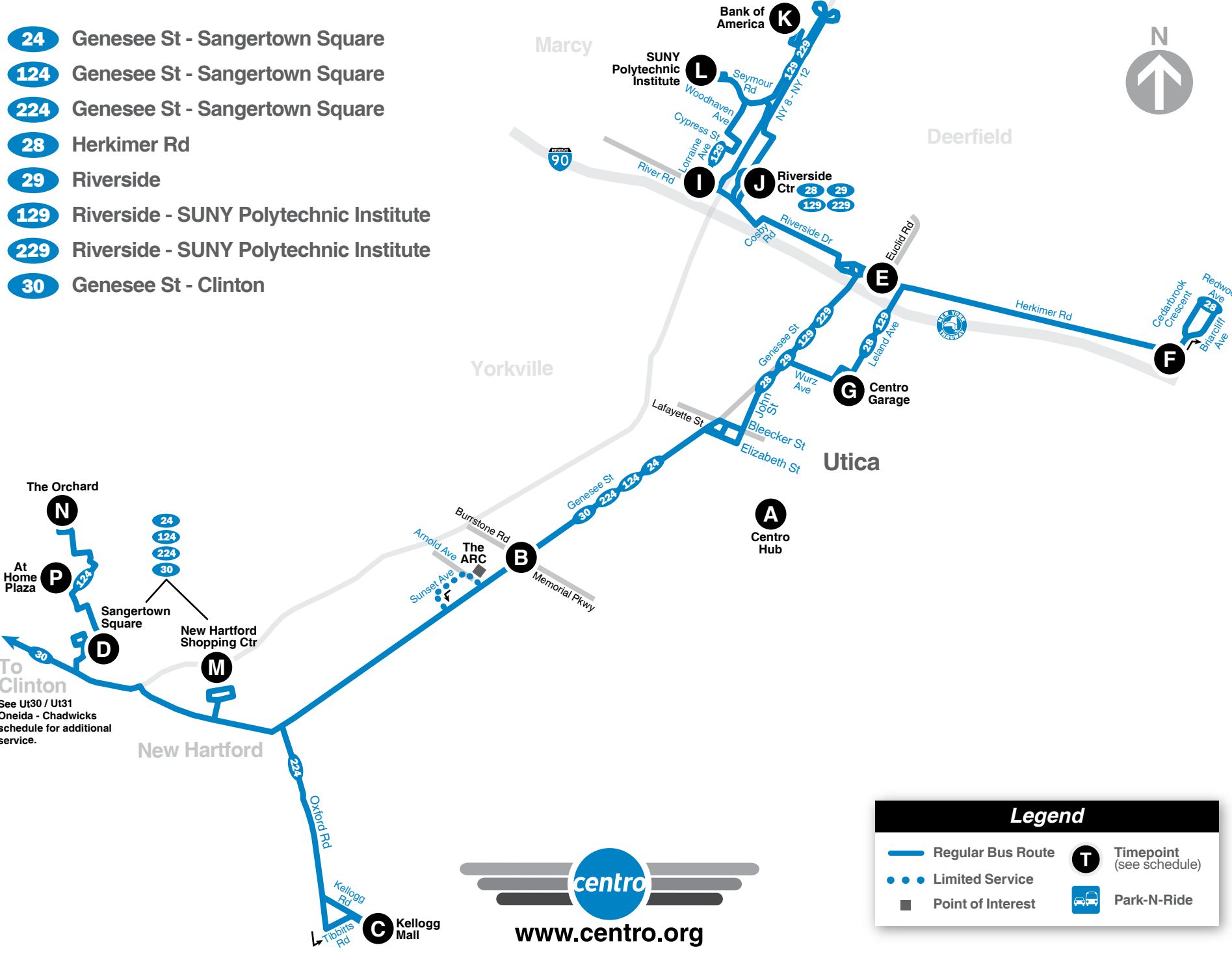
- Herkimer Rd
- New Hartford Shopping Center
- Kellogg Mall
- The Orchard
- SUNY Polytechnic Institute
- Centro Hub



www.centro.org

Route Map

- 24 Genesee St - Sangertown Square
- 124 Genesee St - Sangertown Square
- 224 Genesee St - Sangertown Square
- 28 Herkimer Rd
- 29 Riverside
- 129 Riverside - SUNY Polytechnic Institute
- 229 Riverside - SUNY Polytechnic Institute
- 30 Genesee St - Clinton



Legend

- Regular Bus Route
- Limited Service
- Point of Interest
- Timepoint (see schedule)
- Park-N-Ride

Centro Hub Map



Hub Bays

Bay	ID#
1	17688
2	17689
3	17690
4	17691
5	17692
6	17693
7	17694
8	17695
9	17696
10	17697

VETERAN

RIDE PASS

Veterans ride
for FREE with the
Veteran Ride Pass!



For more info, visit us online at
www.centro.org/veterans

New Hartford to Downtown								Downtown to Riverside							
Route	C	M	N	P	D	B	A		E	J	K	L	H	F	Notes
	Kellogg Mall (Stop ID 14979)	New Hartford Shopping Ctr (Stop ID 12914)	The Orchard (Stop ID 14978)	At Home (Stop ID 12933)	Sargentown Square (Stop ID 12915)	Genesee St / Memorial Pkwy (Stop ID 17789)	Hub Bay Bay 7 (Stop ID 17894) Bay 9 (Stop ID 17896)	Centro Transit Hub 15 Elizabeth St	Continues as	Herkimer Rd / Euclid Rd (Stop ID 14984)	Riverside Center (Stop ID 12910)	Bank of America (Stop ID 14981)	SUNY Polytechnic Institute (Stop ID 12911)	North Utica Shopping Ctr (Stop ID 14983)	Briarcliff Ave / Herkimer Rd (Stop ID 12913)
MONDAY – FRIDAY															
----	----	----	----	----	----	----	9	5:35	29	----	5:45	----	----	----	----
----	----	----	----	----	----	----	9	6:00	29	----	6:10	----	----	----	----
----	----	----	----	----	----	----	9	6:15	28	----	6:24	----	----	6:29	6:37
24	----	5:46	----	----	5:55	6:07	9	6:25	129	6:30	6:35	6:41	6:45	----	----
224	6:23	6:31	----	----	6:40	6:55	9	7:15	28	----	7:24	----	7:29	7:37	----
24	----	----	----	----	7:10	7:25	9	7:45	129	7:50	7:55	8:01	8:05	----	----
30	----	----	----	----	----	7:31	7	7:46	----	----	----	----	----	----	4
224	7:23	7:31	----	----	7:40	7:55	9	8:15	28	----	8:24	----	8:29	8:37	----
124	----	7:46	8:02	8:05	8:10	8:25	9	8:45	129	8:50	8:55	9:01	9:05	----	----
224	8:23	8:31	----	----	8:40	8:55	9	9:15	28	----	9:24	----	9:29	9:37	----
124	----	8:46	9:02	9:05	9:10	9:25	9	9:45	129	9:50	9:55	10:01	10:05	----	----
30	----	9:41	----	----	(9:33)	9:50	7	10:05	----	----	----	----	----	----	----
224	9:23	9:31	----	----	9:40	9:55	9	10:15	28	----	10:24	----	10:29	10:37	----
124	----	9:46	10:02	10:05	10:10	10:25	9	10:45	129	10:50	10:55	11:01	11:05	----	----
224	10:23	10:31	----	----	10:40	10:55	9	11:15	28	----	11:24	----	11:29	11:37	----
124	----	10:46	11:02	11:05	11:10	11:25	9	11:45	129	11:50	11:55	12:01	12:05	----	----
30	----	11:41	----	----	(11:33)	11:50	7	12:05	----	----	----	----	----	----	----
224	11:23	11:31	----	----	11:40	11:55	9	12:15	28	----	12:25	----	12:31	12:39	----
124	----	11:46	12:02	12:05	12:10	12:25	9	12:45	129	12:50	12:55	1:01	1:05	----	----
224	12:23	12:31	----	----	12:40	12:55	9	1:15	28	----	1:25	----	1:31	1:39	----
124	----	12:46	1:02	1:05	1:10	1:25	9	1:45	129	1:50	1:55	2:01	2:05	----	----
30	----	1:41	----	----	(1:33)	1:50	7	2:05	----	----	----	----	----	----	----
224	1:23	1:31	----	----	1:40	1:55	9	2:15	28	----	2:25	----	2:31	2:39	----
124	----	1:46	2:02	2:05	2:10	2:25	9	2:45	129	2:50	2:55	3:01	3:05	----	----
224	2:23	2:31	----	----	2:40	2:55	9	3:15	28	----	3:25	----	3:31	3:39	----
124	----	2:46	3:02	3:05	3:10	3:28	9	3:45	129	3:50	3:55	4:01	4:05	----	1
30	----	3:41	----	----	(3:33)	3:50	7	4:05	----	----	----	----	----	----	----
224	3:23	3:31	----	----	3:40	3:55	9	4:15	28	----	4:25	----	4:31	4:39	----
124	----	3:46	4:02	4:05	4:10	4:25	9	4:45	129	4:50	4:55	5:01	5:05	----	----
224	4:23	4:31	----	----	4:40	4:55	9	5:15	28	----	5:25	----	5:31	5:39	----
124	----	4:46	5:02	5:05	5:10	5:25	9	5:45	129	5:50	5:55	6:01	6:05	----	----
30	----	5:41	----	----	(5:33)	5:50	7	6:05	----	----	----	----	----	----	----
224	5:23	5:31	----	----	5:40	5:55	9	6:15	129	6:20	6:25	6:31	6:35	----	----
----	----	----	----	----	----	----	9	6:25	28	----	6:35	----	----	6:41	6:49
124	----	5:46	6:02	6:05	6:10	6:25	9	6:40	----	----	----	----	----	----	----
30	----	6:36	----	----	(6:28)	6:45	7	7:00	----	----	----	----	----	----	----
224	6:23	6:31	----	----	6:40	6:52	9	7:10	129	7:15	7:20	7:26	7:30	----	----
124	----	6:46	7:02	7:05	7:15	7:30	9	7:50	229	----	8:00	8:06	8:10	----	----
30	----	7:36	----	----	(7:28)	7:45	7	8:00	----	----	----	----	----	----	----
124	----	7:26	7:42	7:45	7:55	8:10	9	8:30	229	----	8:40	8:46	8:50	----	----
124	----	8:06	8:22	8:25	8:35	8:50	9	9:10	229	----	9:20	9:26	9:30	----	----
124	----	8:46	9:02	9:05	9:15	9:30	9	9:50	229	----	10:00	10:06	10:10	----	----
124	----	9:26	9:42	9:45	9:55	10:10	9	10:30	229	----	10:40	----	10:50	----	----
124	----	10:06	10:22	10:25	10:30	10:45	9	11:00	----	----	----	----	----	----	2
124	----	10:46	11:02	11:05	11:10	11:25	9	11:40	----	----	----	----	----	----	----
SATURDAY															
----	----	----	----	----	----	----	9	6:45	129	6:50	6:55	7:01	7:05	----	----
----	----	----	----	----	----	----	9	7:15	28	----	7:24	----	7:29	7:37	----
24	----	7:06	----	----	7:15	7:27	9	7:45	129	7:50	7:55	8:01	8:05	----	----
30	----	7:31	----	----	(7:23)	7:40	7	7:55	----	----	----	----	----	----	----
124	----	7:16	7:32	7:35	7:40	7:55	9	8:15	28	----	8:24	----	8:29	8:37	----
124	----	7:46	8:02	8:05	8:10	8:25	9	8:45	129	8:50	8:55	9:01	9:05	----	----
124	----	8:16	8:32	8:35	8:40	8:55	9	9:15	28	----	9:24	----	9:29	9:37	----
124	----	8:46	9:02	9:05	9:10	9:25	9	9:45	129	9:50	9:55	10:01	10:05	----	----
30	----	9:41	----	----	(9:33)	9:50	7	10:05	----	----	----	----	----	----	----
124	----	9:16	9:32	9:35	9:40	9:55	9	10:15	28	----	10:24	----	10:29	10:37	----
124	----	9:46	10:02	10:05	10:10	10:25	9	10:45	129	10:50	10:55	11:01	11:05	----	----
124	----	10:16	10:32	10:35	10:40	10:55	9	11:15	28	----	11:24	----	11:29	11:37	----
124	----	10:46	11:02	11:05	11:10	11:25	9	11:45	129	11:50	11:55	12:01	12:05	----	----
30	----	11:41	----	----	(11:33)	11:50	7	12:05	----	----	----	----	----	----	----
124	----	11:16	11:32	11:35	11:40	11:55	9	12:15	28	----	12:24	----	12:29	12:37	----
124	----	11:46	12:02	12:05	12:10	12:25	9	12:45	129	12:50	12:55	1:01	1:05	----	----
124	----	12:16	12:32	12:35	12:40	12:55	9	1:15	28	----	1:24	----	1:29	1:37	----
124	----	12:46	1:02	1:05	1:10	1:25	9	1:45	129	1:50	1:55	2:01	2:05	----	----
30	----	1:41	----	----	(1:33)	1:50	7	2:05	----	----	----	----	----	----	----
124	----	1:16	1:32	1:35	1:40	1:55	9	2:15	28	----	2:24	----	2:29	2:37	----
124	----	1:46	2:02	2:05	2:10	2:25	9	2:45	129	2:50	2:55	3:01	3:05	----	----
124	----	2:16	2:32	2:35	2:40	2:55	9	3:15	28	----	3:24	----	3:29	3:37	----
124	----	2:46	3:02	3:05	3:10	3:25	9	3:45	129	3:50	3:55	4:01	4:05	----	----
30	----	3:41	----	----	(3:33)	3:50	7	4:05	----	----	----	----	----	----	----
124	----	3:16	3:32	3:35	3:40	3:55	9	4:15	28	----	4:24	----	4:29	4:37	----
124	----	3:46	4:02	4:05	4:10	4:25	9	4:45	129	4:50	4:55	5:01	5:05	----	----
124	----	4:16	4:32	4:35	4:40	4:55	9	5:15	28	----	5:24	----	5:29	5:37	----
124	----	4:46	5:02	5:05	5:10	5:25	9	5:45	129	5:50	5:55	6:01	6:05	----	----
30	----	5:41	----	----	(5:33)	5:50	7	6:05	----	----	----	----	----	----	----
124	----	5:16	5:32	5:35	5:40	5:55	9	6:15	129	6:20	6:25	6:31	6:35	----	----
124	----	5:46	6:02	6:05	6:10	6:25	9	6:40	----	----	----	----	----	----	----
24	----	6:16	----	----	6:25	6:37	9	6:50	----	----	----	----	----	----	----
HOLIDAY															
No service on: New Year's Day (observed), Memorial Day , 4th of July (observed), Labor Day , Thanksgiving , or Christmas (observed).															
NOTES															