

# NOTICE

February 25, 2022

## CENTRO RESTRUCTURING FARES & INCREASING BUS SERVICE EFFECTIVE MARCH 7, 2022

**Syracuse, NY** – On Monday, March 7, 2022 Centro will introduce new fares that will reduce transit costs for most Centro bus riders; continue restoring service on various bus routes in Onondaga County; and implement minor service changes for select routes in Auburn, Fulton, Oswego, Rome and Utica.

Today, Centro’s board of members unanimously approved new fares that will set one-way fares for all Centro city bus services at \$1.00 a ride for adult users, and 50 cents a ride for individuals who qualify for half fare, including Seniors over 65, individuals with a disability and children ages 6-9.

“We are pleased to offer these new fares for our customers,” said Centro Chief Executive Officer Brian Schultz. “We believe these fares will allow existing customers to use our transit services more often and entice new users to the Centro bus system. This also allows us to standardize pricing for city bus services in each of the communities we serve.”

The simplified fare system will also allow customers to buy bus passes directly from the farebox upon boarding the bus.

The fare changes represent a reduction in the adult fare from \$2.00 per ride in Syracuse and Onondaga County, and from \$1.50 in Utica. The new fare structure also sets uniform fare pricing for all of Centro’s ride passes. Bus fares in Oswego, Fulton, Mexico and Auburn are currently set at \$1.00. The new city bus fares and pass prices are follows:

### CITY FARES IN SYRACUSE, UTICA, ROME, OSWEGO, FULTON, MEXICO & AUBURN

Cash Fare Adult	\$1.00
Cash Fare Seniors 65+	\$0.50
Persons with Disabilities, Children 6-9	
Children Under 6	FREE
Transfers	Discontinued
Day Pass Full Fare	\$4.00
Day Pass Half Fare	\$2.00
Weekly MAXPass Full Fare	\$12.00
Weekly MAXPass Half Fare	\$6.00
10-Ride Pass Full Fare	\$10.00
10-Ride Pass Half Fare	\$5.00
Call-A-Bus Fare	\$2.00

As part of the fare restructuring, Centro has also reduced the cost of its long-haul commuter services connecting Syracuse with Oswego / Fulton and Auburn. Those fares are as follows:



[www.centro.org](http://www.centro.org)

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## COMMUTER FARES ON SERVICES CONNECTING SYRACUSE WITH OSWEGO, FULTON, AND AUBURN

Cash Fare Adult	\$3.00
Cash Fare Seniors 65+	\$1.50
Persons with Disabilities, Children 6-9	
Children Under 6	FREE
Transfers	Discontinued
Day Pass Full Fare	\$7.00
Day Pass Half Fare	\$3.50
Weekly MAXPass Full Fare	\$30.00
Weekly MAXPass Half Fare	\$15.00
10-Ride Pass Full Fare	\$30.00
10-Ride Pass Half Fare	\$15.00
Call-A-Bus Fare	\$6.00

The service enhancements, which are a direct result of an increase in Centro's workforce, will increase morning, midday and rush-hour service on a number of Centro's routes.

The service changes include:

- increased frequency on the James St, Liverpool, Court St, Fayetteville-Manlius, Solvay, Mattydale, North Syracuse, and Henry Clay Blvd bus lines
- resumption of bus service to Bennett Manor, Iroquois Nursing Home, Drumlins, Northeast Medical Center and Ollie's Plaza (Rome)
- rescheduling of midday service on the Aub38 and Ful 4/5 routes
- rescheduling of morning, midday, and evening rush hour trips on the Osw46 route
- route modifications to the Ut12, Ut28, and Ut29 routes

"Though our workforce is not at full capacity, it has increased. We have a class of new bus operators who will be placed in service later this month, which will allow us to restore service that we regrettably had to curtail during our labor shortage crisis. As we continue to add bus operators, we are confident that we can restore our bus service to the level that our customers need and depend upon," said Vice President of Communications and Business Planning Steve Koegel.

Service levels will continue to be restored as additional manpower becomes available, and customers are encouraged to submit service requests for consideration over the next several months.

Schedule information will be updated and made available on Centro's website ([www.centro.org](http://www.centro.org)) over the next week, or customers may contact Centro's Call Center at (315) 442-3400 for further information.

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