### Fares & Passes

**Title VI**

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to Centro’s website at www.centro.org.

**Access to Services**

No person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to Centro’s website at www.centro.org.

**Connective Corridor Express**

Centro Ride Passes are a great way to save money and speed up the boarding process. Centro Ride Passes are a great way to save money and speed up the boarding process.

**Reduced Fare**

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver of any special accommodations required to facilitate your ride.

**Transferring**

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a Transfer. When boarding the second bus, insert the Transfer into the farebox as payment of your fare. If you have a Centro Reduced Fare ID Card or a Medicare card and Photo ID, transfers are issued with an expiration time. You must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

**Accessibility**

Contact Centro

- **Bus Information**: (315) 443-3400
- **Call-A-Bus**: (315) 443-3434
- **Mail**: 200 Cortland Ave, Syracuse, NY 13205
- **Web**: www.centro.org
- **Twitter**: www.twitter.com/GoCentroBus
- **YouTube**: www.youtube.com/GoCentroBus
- **Facebook**: www.facebook.com/GoCentroBus
- **Instagram**: www.instagram.com/GoCentroBus

**Get Next Bus**

Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know that Stop ID number to get real-time arrival information.

**Access Real-Time Bus Information Anytime, Anywhere**

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

**Access Info**

- Get real-time bus locations
- Get estimated bus arrival times
- Store your favorite routes & stops
- Identify the nearest stops
- Create personalized travel plans

**Get Bus Arrival Times 24/7 Using The IVR System**

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

**Contact Centro**

- **Bus Information**: (315) 443-3400
- **Call-A-Bus**: (315) 443-3434
- **Mail**: 200 Cortland Ave, Syracuse, NY 13205
- **Web**: www.centro.org
- **Twitter**: www.twitter.com/GoCentroBus
- **YouTube**: www.youtube.com/GoCentroBus
- **Facebook**: www.facebook.com/GoCentroBus
- **Instagram**: www.instagram.com/GoCentroBus