To try Bus Tracker, go to: www.centro.org

To try Trip Planner, go to: www.centro.org

Bus Tracker

Real-Time Transit Information

Center’s Bus Tracker is your source for up-to-the-minute bus arrival information, by providing:

• Current bus locations
• Real-time bus stop arrival information
• Bus stop proximity alarams and email alerts
• Interactive maps

To try Bus Tracker, go to: www.centro.org

Service Alerts

Route Status Notification System

Service Alerts notify you of delays & detours as they happen. To get started, simply create an account, then:

• Select the routes you want to get updates for
• Identify devices and email accounts to use
• Specify the times you wish to receive the alerts

Sign up for Service Alerts at: www.centro.org

Trip Planner

Customizable Travel itineraries

Trip Planner makes it easy to create customized travel plans for all your trips, using:

• Interactive route maps
• Priority settings to sort trips by travel time,
walk distance or number of transfers
• Searchable landmarks

To try Trip Planner, go to: www.centro.org

Fares & Passes

ZONE 1 - Cash Fares
(Exact Fare Required)

Adult Fare .................................................................................. $ 2.00
Reduced Fare
Children (6-9) .................................................................$ 1.00
Seniors (65+) ........................................................................$ 1.00
Persons with Disabilities* ...........................................$ 1.00
Children (Under 6) ** .......................................................... FREE
Transfers .................................................................................. FREE

* Must show a valid Reduced Fare ID Card or a Medicare card and Photo ID.
** Must be accompanied by an adult.

Ride Passes

Zone 1
Day Pass - Adult Fare.......................................................... $5.00
Day Pass - Reduced Fare.................................................... $2.50
10-Ride Pass - Adult Fare ................................................... $18.00
10-Ride Pass - Reduced Fare .............................................. $9.00
MAX Pass - Adult Fare ........................................................ $20.00
MAX Pass - Reduced Fare .................................................. $10.00
20-Ride Pass - Adult Fare .................................................... $36.00
20-Ride Pass - Reduced Fare .............................................. $18.00
30-Ride Pass - Adult Fare .................................................... $54.00
30-Ride Pass - Reduced Fare .............................................. $27.00

Pass Outlet Locations

Center Ride Passes may be purchased at the following locations:
• Centro Transit Hub
• Centro Online Store: www.centro.org/online
• Participating TOPS Friendly Markets

Reduced Fare ID Cards

Reduced Fare ID cards may be purchased for $2.00 at the Centro Main office located at: 200 Cortland Ave, Syracuse, NY 13202 (Seniors will need to bring proof of age while Persons with Disabilities will need a Photo ID and an official document verifying their disability).

Reading Schedules

Find a time point on the map closest to where you want to catch the bus. Locate the last-ter above the timetables shown on the inside. Approximate times the bus will be at that stop are shown underneath each letter.

How to Ride

• Be at your designated bus stop prior to the scheduled departure time.
• Have exact fare ready.
• Pull on rope or push button for stop request.
• Be sure the bus comes to a complete stop before leaving your seat.

Transferring

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a Transfer. When boarding the second bus, insert the Transfer into the farebox as payment of your fare. Please be aware that the transfers are issued with an expiration time, so you must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

Code of Conduct

No Smoking
No littering
No eating or drinking
No headphones (without amp)
No animals (except service animals)
The Dangerous or Insecure Bicycles

Accessibility

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Title VI

Centro’s policy is to be fully compliant with Title VI of the 1964 Civil Rights Act, which states that no one shall be excluded from participation in, denied the benefits of, or discriminated against under any program or activity on the basis of race, color, or national origin. Members of the public may request information on this policy or file a Title VI complaint thru Centro’s website at: www.centro.org, or by calling: (315) 442-3400 or by writing to 200 Cortland Ave, PO Box 820, Syracuse, NY 13205-0820.

FREE over-the-phone interpretation services are available to limited- and non-English speaking customers. This service is available by contacting Centro Customer Service at: (315) 442-3400.

Contact Centro

Bus Information.................(315) 442-3400
Call-A-Bus..............................(315) 442-3434
Mail: 200 Cortland Ave, PO Box 820,
Syracuse, NY 13205-0820
Web: www.centro.org
Twitter: www.twitter.com/GoCentroBus
YouTube: www.youtube.com/GoCentroBus
Facebook: www.facebook.com/GoCentroBus
Instagram: www.instagram.com/GoCentroBus

ABOUT YOUR BUS ROUTE

James Street - Eastwood Sunnycrest Rd

Serving:  
• Eastwood Heights
• Huntington Pre K-8 School
• Shop City Plaza
• Henninger H.S.
• Lincoln Middle School
• Bryant & Stratton College
• Downtown Syracuse

James Street - Eastwood routes travel between Downtown Syracuse, the James Street area, and the neighborhoods within Eastwood. Routes 21 and 121 serve the Sunnycrest neighborhood. In addition to the Sunnycrest area, Route 121 also serves Shop City providing local shopping opportunities to area residents. Routes 20 & 120 serve the neighborhood surrounding North Miller Avenue. Please refer to the maps for details of all the streets traveled by these routes.

Other James Street routes also pass through the Eastwood area, serving East Syracuse, Carrier, and Minoma.

For information regarding those services, please refer to the specific schedule brochures for those routes.

The 20, 120, 21, 123, and 223 routes begin in E. Syracuse and continue on James St. to downtown. Please see the E. Syracuse bus schedule for more specific information.

For additional service to Eastwood Homes, please refer to the Grant Blvd. schedule.
### Routes: 20 / 120 / 21 / 121

#### Eastwood to Downtown via James St

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#### Notes

- This trip only operates on Saturdays.

### Revised: September 4, 2018

### Holiday Service

Buses will operate the Sunday schedule on the following Holidays: New Year’s Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed). Holidays not listed here will operate on a regular schedule.