Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro's system has a unique Stop ID number. You'll need to know that Stop ID number to get real-time arrival information.

Unsure of your Stop ID number? Find it at https://bit.ly/FindMyStopID

Once you know your Stop ID number, use it on Bus Tracker, the GoCentroBus app, or the Track by Text service to get instant, real-time info about the next bus serving your stop.

To learn more, visit us online at https://bit.ly/FindMyCentroBus

Access Real-Time Bus Information Anytime, Anywhere

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

GoCentroBus Mobile App

The GoCentroBus app lets you:
- Pinpoint real-time bus locations
- Get estimated bus arrival times
- Store your favorite routes & stops
- Identify the nearest stops
- Create customized travel plans

Fares & Passes

Cash Fares

| Adult Fare  | Reduced Fare
<table>
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<td>$2.00</td>
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| Children (6-9) | $1.00 | 
| Seniors (65+) | $1.00 |

Children (Under 6)** | FREE

Transfers | FREE

* Must show a valid Centro Reduced Fare ID Card or a Medicare card and Photo ID. ** Must be accompanied by an adult.

Centro Ride Passes are a great way to save money and speed up the boarding process.

Learn more at: www.centro.org/fares-passes

Reading Schedules

Find a letter (timepoint) on the map closest to where you want to catch the bus. Locate the corresponding letter above the timetable shown on the inside. The approximate times the bus will arrive at that stop are shown below each letter.

Accessibility

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as "common wheelchairs" according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Transferring

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a Transfer. When boarding the second bus, insert the Transfer into the farebox as payment of your fare. Please be aware that the transfers are issued with an expiration time, so you must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

Contact Centro

Bus Information: (315) 442-3400
Call-A-Bus: (315) 442-3433
Mail: Centro, 200 Cortland Ave, PO Box 820, Syracuse, NY 13205
Web: www.centro.org
Twitter: www.twitter.com/GoCentroBus
Facebook: www.facebook.com/GoCentroBus
Instagram: www.instagram.com/GoCentroBus

www.centro.org

Title VI

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://bit.ly/ CentroTitleVI or contact Centro as follows:

Email: cnytr@centro.org
Phone: (315) 442-3333
Mail: Centro, 200 Cortland Ave, Syracuse, NY 13205

Fares & Passes

Effective: May 5, 2021

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

Service Alerts Route Status Notification System

To receive Service Alerts, simply create an account and login in to:
- Select routes you want to receive alerts for
- Identify devices & email accounts to be used
- Specify the times you wish to receive alerts

Sign up for Service Alerts at: www.centro.org

Get Bus Arrival Times 24/7 Using The IVR System

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

Interactive Voice Response

Contact us at (315) 442-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info, you just need to know your Stop ID number.

Route Map

Effective: May 5, 2021

James St East Syracuse

Also Serving:
- Eastwood
- Walmart - East Syracuse
- Wegmans - James St
- Bennett Manor Apts
- Minoa

Fare Information:
- Adults (10-64): $2.00
- Children (6-9): $1.00
- Seniors (65+): $1.00
- Reduced Fare: $1.00
- Transfers: Free
- Children under 6 (Free)

Accessibility

Centro is committed to providing barrier-free access to transportation services for individuals with disabilities.

Schedule

The regular bus route schedule is effective from May 5, 2021.

Transfers

Transfers are available for passengers who need to transfer between different routes. They are only valid for a single transfer and must be used within 90 minutes of the initial fare payment.

Discounted Fares

Discounted fares are available for students and senior citizens.

Fare Enforcement

Fare enforcement is conducted by Centro employees and contractors. Fares are non-refundable.

Title VI

Centro is committed to providing equal access to transportation services to all individuals, regardless of race, color, or national origin.

Accessibility

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