Arrival Times Using your stop.

Once you know your Stop ID number, use the GoCentroBus app or the Track by Text service to get instant, real-time info about the next bus serving your stop.

To learn more, visit us online at https://bit.ly/FindMyCentroBus

**Stay In The Know With Centro Service Alerts**

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

**Service Alerts**

Route Status Notification System

To receive Service Alerts, simply create an account and login in to:

- Select routes you want to receive alerts for
- Identify devices & email accounts to be used
- Specify the times you wish to receive alerts

Sign up for Service Alerts at: www.centro.org

**Get Bus Arrival Times 24/7 Using The IVR System**

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

Contact us at (315) 442-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info, you just need to know your Stop ID number.

**Fares & Passes**

**Cash Fares**

- **Adult Fare** (Exact Fare Required)
  - Adults (10-64): $2.00

**Reduced Fare**

- **Children** (6-9): $1.00
- **Seniors** (65+): $1.00
- **Persons with Disabilities**: FREE
- **Children** Under 6*: FREE

* Must show a valid Centro Reduced Fare ID Card or a Medicare card and Photo ID.
** Must be accompanied by an adult.

Centro Ride Passes are a great way to save money and speed up the boarding process.

Learn more at: www.centro.org/fares-passes

**Reading Schedules**

Find a letter (timepoint) on the map closest to where you want to catch the bus. Locate the corresponding letter above the timetable shown on the inside. The approximate times the bus will arrive at that stop are shown below each letter.

**Accessibility**

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

**Transferring**

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a Transfer. When boarding the second bus, insert the Transfer into the farebox as payment of your fare. Please be aware that the transfers are issued with an expiration time, so you must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

**Contact Centro**

Bus Information (315) 442-3400
Call-A-Bus (315) 442-3434
Mail: 200 Cortland Ave, Syracuse, NY 13205
Web: www.centro.org
Twitter: www.twitter.com/GoCentroBus
Facebook: www.facebook.com/GoCentroBus
Instagram: www.instagram.com/GoCentroBus

**Syracuse**

**Route Map**

- **Effective: November 8, 2021**
- **James St East Syracuse**
- Also Serving:
  - Eastwood
  - Walmart - East Syracuse
  - Wegmans - James St
  - Bennett Manor Apts
  - Minoa

**Legend**

- Regular Bus Route
- Limited Service
- Point of Interest
- Park-N-Ride

**Content**

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  - Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

- **Title VI**
  - Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://bit.ly/ CentroTitleVI or contact Centro as follows:

  Email: cmyro@centro.org
  Phone: (315) 442-3333
  Mail: Centro, 200 Cortland Ave, PO Box 820, Syracuse, NY 13205

- **Effective: November 8, 2021**
- **James St East Syracuse**
- Also Serving:
  - Eastwood
  - Walmart - East Syracuse
  - Wegmans - James St
  - Bennett Manor Apts
  - Minoa
### Buses will operate the Sunday schedule on the following holidays: New Year's Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed).

### NOTES

PM times are in **Bold**.

This trip travels east on James St to Thompson Rd to Route 298 before arriving in E. Syracuse.

1. Times listed in **Blue** refer to Stop ID 7292 located on Hartwell Ave at Irving Ave.

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## Holidays

<table>
<thead>
<tr>
<th>Buses</th>
<th>Downtown to James St - East Syracuse - Minoa</th>
<th>Minoa - East Syracuse - James St to Downtown</th>
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<tr>
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<tr>
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</tr>
</tbody>
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