Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know that Stop ID number to get real-time arrival information.

Unsure of your Stop ID number? Find it at https://bit.ly/FindMyStopID

Once you know your Stop ID number, use it in the GoCentroBus app to get instant, quick access to real-time bus information.

Access Real-Time Bus Information Anytime, Anywhere

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

GoCentroBus Mobile App

The GoCentroBus app lets you:
- Pinpoint real-time bus locations
- Get estimated bus arrival times
- Share your favorite routes & stops
- Identify the nearest stops
- Create customized travel plans

Download it from the App Store or Google Play.

Get Bus Arrival Times 24/7 Using The IVR System

Centro’s Interactive Voice Response (IVR) system provides customers with 24/7 access to Centro service information.

IVR Interactive Voice Response

Contact us at (315) 442-3600 and enter your Stop ID number when prompted. Your requested real-time arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info; you just need to know your Stop ID number.

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic, or special events.

Service Status Notifications

To receive Service Alerts, simply create an account and login in to:

An account and login in to:

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Stay In The Know

Fare and Pass Information can be found online at: www.centro.org/fares-passes

For your convenience, Centro Ride Passes may be purchased directly from the farebox. Choose the pass that’s right for you.

Fares & Passes

Ride Passes are a great way to save money and speed up the boarding process.

“Ride Passes are a great way to save money and speed up the boarding process.”

Security

Passes may be purchased directly from the farebox.

For your convenience, Centro Ride Passes are available at:

Centro as follows:

http://bit.ly/CentroTitleVI

Information regarding Centro’s Title VI policy, or to file a Title VI complaint go to:

www.centro.org/Fares-Passes

To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to:

http://bit.ly/CentroTitleVI or contact Centro as follows:

Contact Centro

Email: crsyst@centro.org
Call Center / Lost & Found
(315) 442-3434
Call-A-Bus
(315) 442-3434
Mail: 200 Cortland Ave, Syracuse, NY 13202

Equity

• Clinton Square
• Syracuse Inner Harbor
• Franklin Square
• Clinton Square

Accessibility

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to:

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Contact Centro

Email: crsyst@centro.org
Call Center / Lost & Found
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Sy 50

Destiny USA RTC

Also Serving:
• CNY Regional Market
• Syracuse Inner Harbor
• Franklin Square
• Clinton Square
### Downtown to Destiny USA

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### Destiny USA to Downtown

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### Holidays

- **New Year's Day** (observed)
- **Memorial Day** (observed)
- **4th of July** (observed)
- **Labor Day**
- **Thanksgiving**
- **Christmas** (observed)

**Notes**

- **Holidays**: Unless noted, buses will operate the Sunday schedule on the following holidays: New Year's Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed).
- **Vehicle Types**: Trips in **Bold** indicate the vehicle type used for the trip.
- This trip operates to Destiny USA before the Regional Transportation Center.
- This trip operates on Saturdays.
- This trip does not operate on holidays.