Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know that Stop ID number to get real-time arrival information.

Use one of your Stop ID number? Find it at https://bit.ly/FindMyStopID

Once you know your Stop ID number, use it on Bus Tracker, the GoCentroBus app, or the On The Go Fast service to get instant, real-time info about the next bus serving your stop.

To learn more, visit us online at "https://www.centro.org"

Access Real-Time Bus Information Anytime, Anywhere

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

GoCentroBus Mobile App

The GoCentroBus app lets you:
- Pinpoint real-time bus locations
- Get estimated bus arrival times
- Store your favorite routes & stops
- Identify the nearest stops
- Create customized travel plans

Contact us at (315) 462-3600 and enter your Stop ID number when prompted. Your bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info; you just need to know your Stop ID number.

Get Bus Arrival Times 24/7 Using The IVR System

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

IVR Interactive Voice Response

To receive Service Alerts, simply create an account and opt-in to Service Alerts.
- Select routes you wish to receive alerts for
- Specify the times you wish to receive alerts
- Identify devices & email accounts to be used
- Select routes you want to receive alerts for

Sign up for Service Alerts at: "https://www.centro.org"

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

For your convenience, Centro Ride Passes may be purchased directly from the farebox. Choose the pass that’s right for you.

“Ride Passes are a great way to save money and speed up the boarding process.”

Fares & Passes

Fare and Pass information can be found online at: "https://www.centro.org/fares-passes"

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Accessibility

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Title VI

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://bit.ly/CentroTitleVI or contact Centro as follows:

Contact Centro

Email: info@centro.org
Call Center / Lost & Found
(315) 462-3400
Call-A-Bus
(315) 462-3434
Mail: 200 Cortland Ave, Syracuse, NY 13202

With Centro

Choose the pass that’s right for you.

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### Notes

- **Downtown to Destiny USA**
  - This trip operates to Destiny USA before the Regional Transportation Center.
  - This trip does not operate on Holidays.

- **Destiny USA to Downtown**
  - This trip operates to Destiny USA before the Regional Transportation Center.
  - This trip does not operate on Holidays.

### Holidays

- Unless noted, buses will operate the Sunday schedule on the following holidays: New Year’s Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed).

- **HOLIDAYS**
  - Pink times are in **B**.
  - Bold times are on **A**.
  - Unless noted, buses will operate the Sunday schedule on the following holidays: New Year’s Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed).

- **NOTES**