Digital Fare Payment has Arrived!

The GoCentroBus app now offers riders the option of paying for their rides using a digital fare payment system.

To purchase/use ride passes:
- Download the GoCentroBus app for free in the Apple App or Google Play stores.
- Create an account and enter your credit/debit card information.
- Ready to ride? Open the app to access a dynamic QR code.
- Upon boarding the bus, scan the QR code on the farebox validator screen.

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic, or special events.

To receive Service Alerts, simply create an account and login in to:
- Specify the times you wish to receive alerts
- Identify devices & email accounts to be used
- Select routes you want to receive alerts for

Leave something behind on a bus or at a Centro Hub?

If we do, you can arrange to pick up your lost item at a Centro office between 8am and 5pm weekdays.

Fares & Passes

Fare & Pass information can be found online at:
www.centro.org/fares-passes

For your convenience, Ride Passes may be purchased directly from the farebox.

Choose the Pass that’s right for YOU!

Please “Say it Before You Pay it” to alert the driver of the Pass you are purchasing before inserting money into the farebox.

Contact Centro

Email: onytrta@centro.org
Call Center / Lost & Found (315) 442-3400
Call-A-Bus (315) 442-3434
Mail: 200 Cortland Ave, Syracuse, NY 13202

Destination USA RTC

Effective: July 1, 2024

Also Serving:
- CNY Regional Market
- Syracuse Inner Harbor
- Franklin Square
- Clinton Square

Accessibility

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Title VI

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://bit.ly/CentroTitleVI or contact Centro as follows:

Contact Centro

Email: onytrta@centro.org
Call Center / Lost & Found (315) 442-3400
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www.centro.org
### Downtown to Destiny USA

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### Holidays

- Unless noted, buses will operate the Sunday schedule on the following holidays: New Year’s Day (observed), Memorial Day, 4th of July (observed), Labor Day, Thanksgiving, or Christmas (observed).

### Notes

- All routes are bold.
- This trip operates to Destiny USA before the Regional Transportation Center.
- This trip does not operate on holidays.