Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know this Stop ID number to get real-time bus information.

To learn more, visit us online at https://bit.ly/FindMyStopID

Access Real-Time Bus Information Anytime, Anywhere

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

GoCentroBus Mobile App

The GoCentroBus app lets you:
- Pinpoint real-time bus locations
- Get estimated bus arrival times
- Share your favorite routes & stops
- Identify the nearest stops
- Create customized travel plans

Contact us at (315) 443-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info, you just need to know your Stop ID number.

Get Bus Arrival Times 24/7 Using The IVR System

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

GoCentroBus

The IVR system provides:
- Real-time info about the next bus serving your stop
- The GoCentroBus app
- Bus Tracker, the Centro mobile app service to get instant, unique Stop ID number. You’ll need to access to Centro service information.

Once you know your Stop ID number, use the IVR System 24/7 to get real-time bus info, you just need to know your Stop ID number when prompted.

Service Alerts notify you of delays to service due to weather, traffic or special events.

Service Status Notification System

To receive Service Alerts, simply create an account and login in to:
- Access Centro service information.
- Centro’s “Interactive Voice Response” (IVR)
- The IVR System 24/7

Stay In The Know With Centro Service Alerts

Service Alerts notify you of delays to service due to weather, traffic or special events.

Service Status Notification System

To receive Service Alerts, simply create an account and login in to:
- Centro service information.
- The IVR System 24/7

Fares & Passes

Cash Fares
- Adult fare: $2.00

Reduced Fares
- Children 6-18: $1.00
- Senior (65+): $1.00
- Persons with Disabilities*: $1.00

Children Under 6**: FREE

Transfers
- Must show a valid Centro Reduced Fare ID Card or a Medicare card and Photo ID.
- Must be accompanied by an adult

Centro Ride Passes are a great way to save money and speed up the boarding process.

Title VI

Centro’s policy is to fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://6136.fhwa.dot.gov/po/190701/ CentroTitleVI or contact Centro as follows:

- Email: dnty @ centro.org
- Phone: (315) 442-3333
- Mail: Centro, 200 Cortland Ave, PO Box 830, Syracuse, NY 13202

Reading Schedules

Find a letter (timepoint) on the map closest to where you want to catch the bus. Locate the corresponding letter above the timepoint shown on the inside. The approximate times the bus will arrive or that stop are shown below each letter.

Accessibility

All Centro buses are equipped with wheelchair ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “personal wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Transferring

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a transfer. When boarding the second bus, insert the transfer into the farebox or payment of your fare. Please be aware that the transfers are issued with an expiration time, so you must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

Contact Centro

For service continuing to Syracuse University, please see the Sy 40 Syracuse University schedule.

Effective: June 16, 2020
### Downtown to Destiny USA

<table>
<thead>
<tr>
<th>Time</th>
<th>Route</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td>5:06 AM</td>
<td>109</td>
<td>B8</td>
</tr>
<tr>
<td>5:30 AM</td>
<td>95</td>
<td>B10</td>
</tr>
<tr>
<td>5:31 AM</td>
<td>90</td>
<td>B10</td>
</tr>
<tr>
<td>5:37 AM</td>
<td>550</td>
<td>B16</td>
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<tr>
<td>6:10 AM</td>
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<td>B16</td>
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<tr>
<td>6:19 AM</td>
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<td>B16</td>
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<tr>
<td>6:25 AM</td>
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<td>6:34 AM</td>
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<td>B16</td>
</tr>
<tr>
<td>7:44 AM</td>
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<td>B16</td>
</tr>
<tr>
<td>7:50 AM</td>
<td>550</td>
<td>B16</td>
</tr>
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</table>

### Destiny USA to Downtown

<table>
<thead>
<tr>
<th>Time</th>
<th>Route</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td>6:23 AM</td>
<td>109</td>
<td>B8</td>
</tr>
<tr>
<td>6:27 AM</td>
<td>95</td>
<td>B10</td>
</tr>
<tr>
<td>6:27 AM</td>
<td>90</td>
<td>B10</td>
</tr>
<tr>
<td>6:41 AM</td>
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<td>B16</td>
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<tr>
<td>7:11 AM</td>
<td>550</td>
<td>B16</td>
</tr>
<tr>
<td>7:23 AM</td>
<td>550</td>
<td>B16</td>
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<tr>
<td>7:30 AM</td>
<td>550</td>
<td>B16</td>
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<tr>
<td>7:48 AM</td>
<td>550</td>
<td>B16</td>
</tr>
<tr>
<td>8:03 AM</td>
<td>550</td>
<td>B16</td>
</tr>
</tbody>
</table>

### Notes

- This route operates to Destiny USA upon request.
- This trip operates to Destiny USA before the regular transportation.

### Holidays

- Unless noted, buses will operate on the Sunday schedule on the following holidays: New Year’s Day (Observed), Memorial Day, 4th of July (Observed), Labor Day, Thanksgiving, or Christmas (Observed).