Arrival Times Using your stop.

Once you know your Stop ID number, use the GoCentroBus app for real-time info about the next bus serving your stop.

Know that Stop ID number to get real-time arrival information.

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

To receive Service Alerts, simply create an account at www.centro.org/services.

Stay In The Know With Centro Service Alerts

Sign up for Service Alerts at: www.centro.org/services

Get Bus Arrival Times 24/7 Using The IVR System

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

Contact us at (315) 442-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info; you just need to know your Stop ID number.

Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know that Stop ID number to get real-time arrival information.

Unsure of your Stop ID number? Find it at https://bit.ly/FindMyStopID

Once you know your Stop ID number, use the GoCentroBus app or the Track by Text service to get instant, real-time info about the next bus serving your stop.

To learn more, visit us online at https://bit.ly/FindMyCentroBus

Stay In The Know

• Identify devices & email accounts to be used
• Select routes you want to receive alerts for

Sign up for Service Alerts at: www.centro.org/services

Fares & Passes

Fare and Pass information can be found online at: www.centro.org/fares-passes

For your convenience, Centro Ride Passes may be purchased directly from the farebox. Choose the pass that’s right for you.

“Ride Passes are a great way to save money and speed up the boarding process.”

Title VI

Centro’s policy is fully comply with Title VI of the Civil Rights Act of 1964, which states that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination based on their race, color, or national origin. To obtain more information regarding Centro’s Title VI policy, or to file a Title VI complaint go to http://bit.ly/CentroTitleVI or contact Centro as follows:

Contact Centro

Email: cnyrta@centro.org
Call Center / Lost & Found
(315) 442-3400
Call-A-Bus
(315) 442-3434
Mail: 200 Cortland Ave, Syracuse, NY 13205

In an emergency, dial 911.

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**Notes**

- **New Hartford to Downtown**
- **Downtown to Riverside**
- **Riverside to Downtown**
- **Downtown to New Hartford**

- **New Hartford to Downtown**
  - This trip departs Clinton at 7:05am.
  - **Sangertown Square**
  - **North Utica Shopping Ctr**
  - **Riverside Center**

- **Downtown to Riverside**
  - **Genesee St / Memorial Pkwy**
  - **ID 12910**
  - **NY Rte 12**

- **Riverside to Downtown**
  - **ID 17694**
  - **Tor Christmas**
  - **Bay 9 (Stop ID 12911)**

- **Downtown to New Hartford**
  - **135**
  - **Christmas**
  - **ID 12911**
  - **ID 14978**

- **This trip travels to ARC at 3:29PM.**
- **This trip will connect with the 11/4 Mahovick St - AVC C - Consumer Square trip on Genesee St / Memorial Pkwy.**
- **Times listed in blue below Leland Ave / Wurz Ave refer to Stop ID 17694 located on Wurz Ave at Railroad St.**
- **This trip departs Clinton at 7:05am.**