Get Next Bus Arrival Times Using Your Stop ID

Every bus stop in Centro’s system has a unique Stop ID number. You’ll need to know that Stop ID number to get real-time arrival information.

Unsure of your Stop ID number? Find it at https://bit.ly/FindMyStopID

Once you know your Stop ID number, use it on Bus Tracker, the GoCentroBus app, or the Track by Text service to get historic, real-time info about the next bus serving your stop.

To learn more, visit us online at https://bit.ly/FindMyCentroBus

Access Real-Time Bus Information Anytime, Anywhere

Download the official GoCentroBus app on your iPhone or Android device for quick access to real-time bus information.

GoCentroBus Mobile App

The GoCentroBus app lets you:
• Pinpoint real-time bus locations
• Get estimated bus arrival times
• Store your favorite routes & stops
• Identify the nearest stops
• Create customized travel plans

Fares & Passes

Cash Fares
(Exact Fare Required)

Adult Fare
Adults (10-59).................................$1.50

Reduced Fare
Children (6-9).................................$0.75

Seniors (60+)...............................$0.75

Persons with Disabilities**..................$0.75

Children (Under 6)**......................FREE

Transfers........................................FREE

* Must show a valid Centro Reduced Fare ID Card or a Medicare card and Photo ID.
** Must be accompanied by an adult.

Centro Ride Passes are a great way to save money and speed up the boarding process.

Learn more at: www.centro.org/fares-passes

Reading Schedules

Find a letter (timepoint) on the map closest to where you want to catch the bus. Locate the corresponding letter above the timetable shown on the inside. The approximate times the bus will arrive at that stop are shown below each letter.

Accessibility

All Centro buses are equipped with mobility lifts or ramps to assist passengers in boarding and alighting the vehicles and to accommodate mobility devices classified as “common wheelchairs” according to regulations set forth in the Americans with Disabilities Act (ADA). Please advise the driver upon boarding of any special accommodations required to facilitate your ride.

Transferring

You may transfer from one route to another route to complete a continuous one-way trip. As you board the first bus and pay your fare, ask the driver for a Transfer. When boarding the second bus, insert the Transfer into the farebox as payment of your fare. Please be aware that the transfers are issued with an expiration time, so you must board the first available bus at your transfer location. Transfers may not be used for return trips on the same line. Transfers do not count towards additional zone costs on your trip.

Sign up for Service Alerts: www.centro.org

Stay In The Know With Centro Service Alerts

Service Alerts notify you of detours or service delays due to weather, traffic or special events.

Service Alerts Route Status Notification System

To receive Service Alerts, simply create an account and login in to:
• Select routes you want to receive alerts for
• Identify delays & email accounts to be used
• Specify the times you wish to receive alerts

Contact us at (315) 442-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

Remember, you don’t have to be at the bus stop to get real-time bus info, you just need to know your Stop ID number.

Riverside

Also Serving:
• Herkimer Rd
• New Hartford Shopping Center
• Kellogg Mall
• The Orchard
• SUNY Polytechnic Institute
• Centro Hub

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Get Bus Arrival Times 24/7 Using The IVR System

Centro’s “Interactive Voice Response” (IVR) system provides customers with 24/7 access to Centro service information.

IVR Interactive Voice Response

Contact us at (315) 442-3400 and enter your Stop ID number when prompted. Next bus arrival information will be provided.

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Remember, you don’t have to be at the bus stop to get real-time bus info, you just need to know your Stop ID number.
<table>
<thead>
<tr>
<th>Route</th>
<th>New Hartford to Downtown</th>
<th>Riverside to New Downtown</th>
<th>Downtown to New Hartford</th>
<th>Downtown to Riverside</th>
<th>Notes</th>
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<tbody>
<tr>
<td>ID 14979</td>
<td>New Hartford to Downtown</td>
<td>Riverside to New Downtown</td>
<td>Downtown to New Hartford</td>
<td>Downtown to Riverside</td>
<td>Notes</td>
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<tr>
<td>ID 14978</td>
<td>K-Mart (Stop Sangertown Square)</td>
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<tr>
<td>ID 17789</td>
<td>Centro Transit Hub</td>
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<td>MONDAY – FRIDAY</td>
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**NOTES**

- **This trip travels to ARC at 3:23PM.**
- **This trip will connect with the 114 Mohawk St - MVCC - Consumer Square trip at Genesee St / Memorial Pkwy.**
- **Bus 2 is Stop D 17689.