



# You will receive ride notifications on the app, by call, or by text.

At 4pm

The day before your trip

You will receive one reminder for each trip you have scheduled for **the following day** from **(315) 860-8060**, so you may receive more than one reminder.

10 mins

When your driver is near


On the day of your trip, you will automatically receive a notification when your **driver is 10 minutes away**. Please get ready for your trip!

Arrives

When your driver arrives

When your driver arrives, you will receive an **"I'm here" notification**. The driver will wait 5 minutes for you before considering your trip a no-show.



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